



## E-micromobility vehicle information

**1** Brand: **Segway Ninebot**

Product name: **Segway C2 Pro**

Battery model: **Battery Model - NEFF2202A**

Certificate approval number (required from 1 February 2026): **NSW29557**

This product complies with the following standards: **UL 2722**

### 2 Vehicle specifications

Maximum speed: **16** Maximum weight: **60**

Maximum continued rated power output (for e-bikes): **N/A**

### 3 Before using this vehicle, check the applicable local laws relating to your intended use of the vehicle on roads, footpaths, shared paths, bicycle lanes and bicycle paths.

- e-bikes: [transport.nsw.gov.au/ebikes](https://transport.nsw.gov.au/ebikes)
- other vehicles: [transport.nsw.gov.au/skateboards-scooters-rollerblades](https://transport.nsw.gov.au/skateboards-scooters-rollerblades)

### 4 WARNING! Follow these safety instructions to reduce the risk of fire, explosion and electric shock.

**DO:**

- Only use batteries and chargers supplied or recommended by the manufacturer.

Compatible products:

Model details and number: **C2 Pro Charger**

Model details and number: **NBW25D200D6D01**

- Maximum charging time this vehicle should be charged for: **5.5 hours**
- Charge your vehicle and batteries in an open area away from combustible and highly flammable materials, such as beds, sofas and carpets.
- Store and charge your vehicle and batteries in a cool, dry place away from direct sunlight.
- Store and charge your vehicle and its batteries away from doorways.
- Allow time for batteries to cool before recharging or storing.
- Keep batteries away from moisture, heat and impact.

**WARNING! Modifying or tampering with your vehicle can result in a fire, explosion or electric shock.**

- DON'T:**
- Modify or tamper with any component of this vehicle.
  - Charge this vehicle for more than the recommended charge time.
  - Leave charging batteries unattended or on charge overnight.
  - Use or charge a damaged battery.
  - Use or charge this vehicle if it is damaged.
  - Use batteries or vehicles that are overheating or showing signs of failure, such as swelling, leaking or venting gas.
  - Buy or use a vehicle or battery that has been altered or modified.

Learn more about lithium-ion battery safety: [nsw.gov.au/lithium-ion-battery-safety](https://nsw.gov.au/lithium-ion-battery-safety)

**5** *This section is optional*

**Do not attempt to repair your damaged vehicle, take it to a qualified repair person**

For further information on service and repair of your vehicle or battery,

*Insert preferred contact method, such as website, email or phone number*

**service@segway.com.au 1800 400 009**

**6** **WARNING! Fires involving lithium-ion batteries can occur rapidly and can be violent, involving toxic smoke and vapours, flames, and molten projectiles.**

**If your vehicle or battery emits sparks, smoke or flames, evacuate the area and call Triple Zero (000). Close doors if safe to do so.**

Warning signs include:

- Pungent odours
- Discolouration, blistering, bulging, or swelling of the casing
- Leaking electrolyte
- Heating up and becoming extremely hot to touch
- Abnormal popping, hissing or crackling sounds, smoke, and fumes

Never touch a swollen or ruptured device or battery with bare hands.

Seek urgent medical assistance if anyone has been exposed to spilled electrolyte, flying debris, smoke or vapours, or flames.

Make sure you know what to do if your device or battery is smoking or on fire:  
[fire.nsw.gov.au/batteries/what-to-do](http://fire.nsw.gov.au/batteries/what-to-do)

**7** *For vehicles where the battery can be separated from the vehicle*

**Safely separate your vehicle battery for disposal by following these instructions:**

*Insert device specific instructions or link to instructions on how to safely separate battery*

**Not Applicable**

*For all vehicles*

**WARNING: Do not dispose of this vehicle or components of this vehicle in household or kerbside garbage bins. When disposing of this vehicle or components of this vehicle, check the applicable local waste and disposal laws.**

Learn how to safely dispose of your device and battery at: [epa.nsw.gov.au/safe-battery-recycling](http://epa.nsw.gov.au/safe-battery-recycling)

**8** **Other important safety information**

*Insert further safety information if required*

**Please ensure you comply with local road laws, always wear a helmet while riding. Please do not attempt to remove the battery, please contact our service team for any issue.**

**9** *Insert name of business providing this information*

**360 International Trading Pty Ltd**

**10** *Insert publication date of document*

**16th August 2025**