RUIO

QUICK USER GUIDE

RUIO ZIP SMART PHONE



SUPPORT@RUIO.COM.AU or
Call 1300 960 117

Product safety Information

	Do not use while re-charging.
	Do not use hand-held while driving.
	This device may produce a bright or flash light.
	For body-worn operation, maintain aspiration of 5 mm.
	Do not dispose of the phone in a fire.
	small parts may cause a choking hazard.
	Avoid contact with magnetic media.
	This device may produce a loud sound.
	To prevent possible hearing damage, avoid listening at high volume for prolonged periods.”
	Avoid extreme temperatures.
	keep away from pacemakers and other personal medical devices.
	Avoid any contact with liquid. keep it dry.

	switch off when instructed in hospitals and medical facilities.
	Do not attempt to disassemble your phone.
	switch off when instructed in aircrafts and airports.
	Do not rely on this device for emergency communications.
	switch off in explosive environments.
	only use approved accessories.

What’s in the Box

The phone packaging box should contain the following items and accessories:
RUIO ZIP, USB charging cable, quick start guide, warranty card, product safety information, esafety card, phone protective case, earphones.

Specification Table

Specification	Details
Model Name	RS2503-AU
Network Bands	WCDMA: B1 / B8 FDD-LTE: B1 / B3 / B5 / B7 / B8 / B28AB TDD-LTE: B40 / B41
SIM Card Type	Dual Nano SIM (2×Nano SIM slots)
Memory	RAM: 3GB + 3GB virtual Ram Expansion
Storage	ROM: 32GB

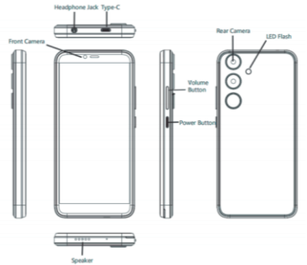
Expandable Storage	microSD card support
Main Display	5.5” FW+ IPS, 480 × 960 pixels
External Display	N/A
Camera	Front: 2MP Rear: 5MP (FF)
Battery	2000 mAh, Li-ion(removable)
Typical Use Time (DOU):	8H
Bluetooth	Version 4.2
Wi-Fi	IEEE 802.11 b/g/n, Hotspot supported
Headphone Jack	3.5mm Audio Jack
Charging Interface	USB Type-C + OTG
Phone Dimensions	148.2 × 71 × 10.5 mm
Phone Weight	N/A
FM Radio	Yes
GPS	Yes (GPS + GLONASS + BEIDOU)
NFC	No
Sensors	Gravity, Light，Proximity
Fingerprint ID	No
OS	Android 16 Go

Notices for the Use of Your Phone

Your phone should be treated with care. The following suggestions can help you extend the life of your mobile phone.
1. Place the mobile phone, its parts, and components out of reach of young children.
2. Keep the phone dry. Rain, humidity, and all types of liquids containing minerals will corrode electronic circuits.
3. Don’t touch the phone with wet hands when charging, as it may cause an electric shock or damage the phone.
4. Avoid placing the device in high-temperature environments. High temperatures can shorten the life

of electronic devices, damage batteries, and warp or melt certain plastics.
5. Avoid placing the device in low-temperature environments. When the temperature rises, the phone may produce water vapor that could damage electronic circuits.
6. Avoid placing the phone in dusty or dirty places; otherwise, parts may be damaged.
7. Avoid placing the phone near a lit cigarette, open flame, or any heat source.
8. Do not drop, knock, or shake the phone. Rough handling can damage internal circuit boards.
9. Do not paint the phone. The paint may block the headphone jack, microphone, or other removable parts, causing them to malfunction.
10. Use a clean, soft, dry cloth to clean the camera and light sensor lenses. Do not use harmful chemicals or cleaning agents to clean the phone.
11. Pacemaker manufacturers recommend a minimum separation of 15cm at least between a mobile phone and a pacemaker to avoid potential interference. (In the USA, a separation distance of 10cm-15cm is recommended between the user's body and handset.) To achieve this, use the phone on the opposite ear from your pacemaker and avoid carrying it in a breast pocket.
12. Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with your medical device.
13. Turn off your mobile phone or wireless devices when in a blasting area or in areas posted “Turn off two-way radios” or “electronic devices” to avoid interfering with blasting operations.
14. There is a risk of explosion if the battery is replaced with an incorrect type. Dispose of used batteries according to the instructions.

Overview



Quick Setup Guide

Insert the SIM or USIM card provided by your carrier.
1. Removing the Back Cover
To insert the SIM card or battery, you need to remove the back cover.
Gently lift the back cover from the notch located at the bottom corner of the phone.
Hold the phone firmly with one hand and use your thumb to carefully lift the cover upwards. As image shows.



2. Inserting SIM Cards
After removing the back cover, insert your SIM cards into the designated slots.
Slide **SIM Card 1** into the left slot as labeled in the illustration.
Slide **SIM Card 2** into the right slot.
Ensure both SIM cards are correctly oriented with the metal contacts facing down.
Refer to the image above for the correct position.



3. Inserting the Battery
Align the metal contacts of the battery with the connectors inside the battery compartment.
Insert the battery into the compartment by placing the contact side first, then gently press the other end down until it fits securely in place.
Refer to the illustration above for proper orientation.
Refer to the image below for correct orientation.



4. Inserting the MicroSD Card (Optional)
Locate the **MicroSD card slot** as shown in the illustration.

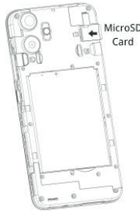
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Gently slide the MicroSD card into the slot with the metal contacts facing down and the angled corner aligned properly.
Push it in until it clicks into place.



Power button

- press and hold to power on/off, or Restart the phone.
- press to wake up or turn off the display.

Home key

- Touch to return to the home screen.
- Touch and hold to open the Google Assistant for Android™..

Menu key

- Touch to see recently used applications.

Back key

- Touch to go back to the previous screen.

volume keys

- press or hold to turn the volume up or down.

Using the phone for the first time

After charging, turn on the phone by pressing and holding the Power button for 3–5 seconds.
The first boot may take a few minutes—this is normal.
The phone will guide you through the initial setup.
Follow the on-screen instructions:
Welcome screen – Choose your preferred language and tap Start.
Connect to Wi-Fi – Select a Wi-Fi network to access the Internet.
Tap Set up offline if no Wi-Fi is available, or use mobile data if a SIM card is inserted.
Copy apps and data – You can choose to transfer apps, photos, and contacts from a previous device or cloud backup.
Tap Skip if you don't want to copy anything.
Google account – Sign in to your Google account to access Gmail, Play Store, and more.
Tap Skip if you want to sign in later.
Google services – Enable or disable Google services such as backup, location, and automatic updates.
Tap Skip if you don't want to enable them now.
Set screen lock – Protect your phone by setting a PIN, pattern, or password.
Tap Skip if you don't want to set a lock at this time.
Additional settings – You may be asked to adjust other features such as system theme or voice control.
You can also set up Google Assistant by following the voice prompt.
Tap Skip if you prefer not to configure these settings now.
Once setup is complete, your phone will display the home screen and be ready to use.

Basic settings
your service provider may default some device settings, so you may not be able to change these settings.

Display

- Brightness

Brightness level: Adjust the screen brightness.
o Lock display
Lock screen: customized what to show on lock screen.
screen timeout: Adjust the time allowed before the screen goes to sleep after inactively.

- **Interface**

Dark theme: turn on/offthe dark background. Font size: set the font size ofthe system.
Display size: set the display size ofthe screen.
o other display controls
Auto-rotated screen: swipe to turn on or off.
screen saver: choose the screen saver and when to start·

system

o Languages and input

1)you can set up all the languages supported by the phone.
2)keyboards: You can set on-screen keyboard or physical keyboard.

Date and time

1 . set time automatically: swipe right to use date and time provided by network.
2. Time zone: You can choose to use the time zone provided by network or use the location to set time zone.
3. Time format: You can choose to use local default time format or to use 24-hour format.

About phone

Here you can check out basic information including: Device name, phone number, local software update, and device details including SIM Status, Model ,

RAM , IMEl , Android version , Ip address, uptime, Build number, etc.

SAR Information statement
The radiated output power of this device is also below the CE radio frequency exposure limits when the device is used at 5mm from your body.
The highest SAR value for this mobile phone tested* is 0.369 W/Kg against the head and 1.475W/kg from the body at 5mm.

CE Declaration of conformity
Hereby, we declares that this phone, RUIO Zip is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available.

For the full text of the EU declaration of conformity.
This product can be used across EU member states except France.
Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
Use the smartphone in an environment with the temperature between 0℃ and 45℃.

Regulatory Compliance Mark Declaration of compliance
RUIO Pty Ltd. declares that the radio equipment complies with the requirements of the Electrical Equipment Safety Regulation 2017, the Radiocommunications Act 1992, and associated Australian and New Zealand standards.

Use the earphone carefully.
Excessive sound pressure from earphones and headphones can cause hearing loss.

WEEE Recycling

This product should not be treated as household waste, instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

(*):The actual storage capacity available in the device's internal memory may be less due to the preloaded operating system or other pre-installed applications.
You can check the space available on your device or via a computer.

Limited Warranty
Asa consumer, you may have legal (statutory) rights under applicable consumer laws, which are in addition to the rights provided by this Limited warranty offered voluntarily by RUIO. This Limited warranty outlines specific cases where RUIO will or will not provide a remedy for your device .It does not limit or exclude any of your rights under consumer protection laws.
For more details about our warranty policy, please visit: https://ruio. com. au/warranty-policy/
In thee ventofa defect that prevents normal use of your device, please notify your vendor immediately and present your device together with valid proof of purchase.

General Information
Internet Addiess: www.ruio.com.au
customer support and Repair: For service assistance, please visit https://ruio.com.au/contact/
or email: support@ruio.com.au

Full user Manual: To download the complete user manual, please visit https://www.ruio.com. au/ruio-zip.

Manufacturer: RUIO Pty Ltd Address: Level 16, 1Denison St, North Sydney, NSW, 2060, AUSTRALIA

Electronic Labelling path: Tap settings >About phone >

Regulatory information or dial *07# to view certification details. ting consequences. Any responsibility arising from operator- specific customization s shall be borne by the mobile operator.

Privacy Statement of Device Usage

Any personal data you provide to RUIO Group pty Ltd will be handled in accordance with our privacy policy. you can review our privacy policy by visiting: https://www.ruio.com. au/privacy-policy

Disclaimer

There may be slight variations between the information in this user manual and the actual operation of your device, depending on the software version or mobile operator settings. RUIO shall not be liable for such discrepancies or any resulting consequences. Any responsibility arising from operator-specific customizations shall be borne by the mobile operator.