Hisense

life reimagined

USER'S OPERATION MANUAL

Before operating this unit, please read this manual thoroughly, and retain for future reference.

HRFD535BW

EN

English

Contents

Thank you for choosing Hisense. We are sure you will find your new refrigerator a pleasure to use. However, before you use the appliance, we recommend that you carefully read the instructions, which provide details about installing and using the product. Please keep this manual for future reference.

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Safety and warning information

For your safety and correct usage before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that anyone using it throughout its life, will be properly informed on its usage and safety notices. For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.



Safety for children and others who are vulnerable people

According to EN standard

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Safety and warning information



Safety for children and others who are vulnerable people

According to IEC standard

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Keep all packaging away from children as there is risk of suffocation.

If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.

If this appliance, featuring a magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

Safety and warning information

General safety

- **WARNING**
  This appliance is intended to be used in household and similar applications such as 1.staff kitchen areas in shops, offices and other working environments; 2.farm houses and by clients in hotels, motels and other residential type environments;
  1. bed and breakfast type environments;
  2. catering and similar non-retail applications.
- **WARNING**
  Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- **WARNING**
  If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- **WARNING**
  Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

Safety and warning information

General safety

- **WARNING**
  Do not use mechanical devices or other means to accelerate the defrosting process,other than those recommended by the manufacturer.
- **WARNING**
  Do not damage the refrigerant circuit.
- **WARNING**
  Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- **WARNING**
  The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal centre. Do not expose to flame.
- **WARNING**
  When positioning the appliance, ensure the supply cord is not trapped or damaged.

Safety and warning information

General safety

- **WARNING**
  Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Replacing the illuminating lamps

- **WARNING**
  The illuminating lamps must not be replaced by the user! If the illuminating lamps are damaged, contact the customer helpline for assistance. This warning is only for refrigerators that contain illuminating lamps.

Refrigerant

The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant (R600a) is flammable.

Safety and warning information

Refrigerant

- **WARNING**
  Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.
- **WARNING**
  Risk of fire / flammable materials If the refrigerant circuit should be damaged:
  1. Avoid opening flames and sources of ignition.
  2. Thoroughly ventilate the room in which the appliance is situated.
  It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire, and/or electric shock.



Warning:Risk of fire / flammable materials

- The ice-makers are to be installed only by the manufacturer or its service agent.

Safety and warning information

Electrical safety

1. The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6. You must not operate the appliance without the interior lighting lamp cover.
7. The fridge is only applied with power supply of single phase alternating current of 220~240V/50Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A.C. Automatic voltage regulator of more than 350W to the fridge. The fridge must employ a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.

Safety and warning information

Daily use

- Do not store flammable gases or liquids in the appliance, There is a risk of an explosion.
- Do not operate any electrical appliances in the appliance (e.g.electric ice cream makers,mixers etc.).
- When unplugging always pull the plug from the mains socket, do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.
- This refrigerating appliance is not intended to be used as a built-in appliance.
- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacturers' instructions.
- The appliances manufacturers' storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.
- Frozen food can cause frost burns if consumed straight from the freezer compartment.

Safety and warning information

- Do not place the appliance in direct sunlight. Keep burning candles, lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.
- The appliance is intended for keeping food stuff and/or beverages in normal household as explained in this instruction booklet. The appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if your hands are damp/wet,as this could cause skin abrasions or frost/freezer burns.
- Never use the base, drawers, doors etc. to stand on or as supports.
- Frozen food must not be refrozen once it has been thawed out.
- Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips.
- To avoid items falling and causing injury or damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.
- Food needs to be packed into bags before it is put into the refrigerator. Liquids need to be stored in bottles or capped containers in order to avoid a spill, as the design structure of the product is not easy to clean.

- In order to sense the temperature and humidity near the appliance and make the appliance run better, add temperature and humidity sensor outside the box of appliance.

Caution! Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, ethereal oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.
- Water dispenser cleaning: Clean water tank if it has not been used for 48h. Flush the water system connected to a water supply if water has not been drawn for 5 days.

Note

Cyber Security Statement of Compliance

The manufacturer declares that, in its opinion, this product has been manufactured in compliance with the requirements of Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025. For the complete statement, please visit: https://www.hisense.com.au/cyber-security

Safety and warning information

Installation Important

- For electrical connection carefully, follow the instructions given in this manual. Unpack the appliance and check if there are damages on it.
- Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In this case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the back of the product should not be too close to a wall to avoid touching or catching warm parts (compressor, condenser) to prevent the risk of fire, follow the instructions relevant to installation.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.
- Transmitting frequency band(s) and max allowed transmitting power in the operating frequency band(s): 2400-2483.5MHz, less than or equal to 20dBm.
- This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Service

- Any electrical work required to do the servicing of the appliance should be carried out by qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used:
  1. If the appliance is Frost Free.
  2. If the appliance contains freezer compartment.
- Queensland service notes: In Queensland,the Authorized Service Person Must hold a Gas Work Authorization for hydrocarbon refrigerants to carry out servicing or repairs which involve removal of covers.

Note

Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. (This clause applies only to the EU region.)

Installing your new appliance

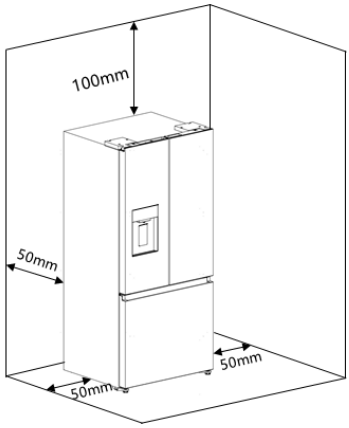
Before using the appliance for the first time, you should be aware of the following tips.

Ventilation of appliance

In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.

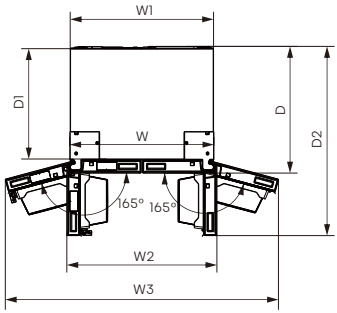
Suggest:

It is advisable for there to be at least 50mm of space from the back to the wall, at least 100mm from its top, at least 50mm from its side to the wall and a clear space upfront to allow the door to open 165°. See in follow diagrams. Please refer to the diagrams below.



Relevant information (mm)

W	D	H	W1	W2	W3	D1	D2
794	698	1785	790	827	1505	610	1043



Note

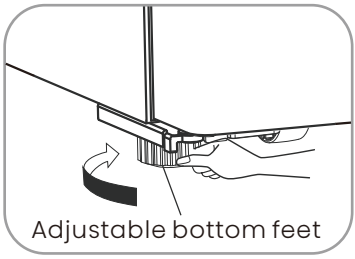
This appliance performs well in the environment temperature from 10°C (50°F) to 43°C (109.4°F). It may not work properly if being left at a temperature above or below the indicated range for a long period.

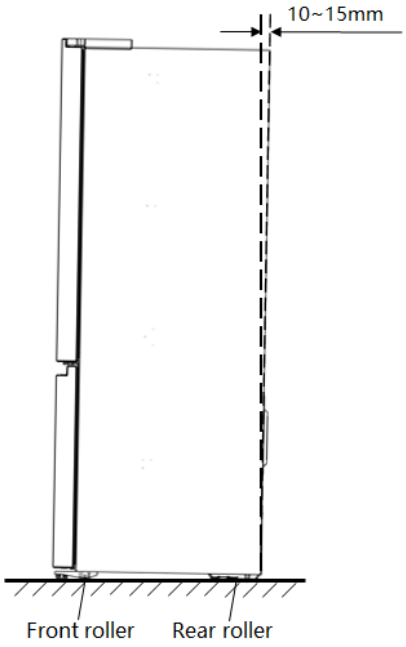
Stand your appliance in a dry place to avoid high moisture damage. Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.

Installing your new appliance

Leveling of appliance(if needed)

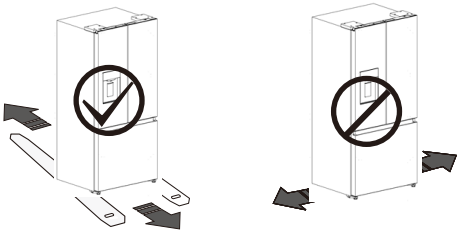
- For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. You can adjust them manually by hand or by using a suitable spanner.
- To allow the doors to self-close, tilt back the top backwards at about 15mm by turning the adjustable feet.
- Whenever you want to move the appliance, remember to turn the feet back up, so that the appliance can roll freely. Reinstall the appliance when relocating.





Warning

- For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator.
- The rollers, which are not castors, should be only used for forward or backward movement. Moving the refrigerator sideways may damage your floor and the rollers.
- It is advisable to adjust both the bottom feets until they touch the ground after placing the refrigerator.



Installing your new appliance

In case your home access door is too narrow for the refrigerator to pass through, remove the doors.

Warning

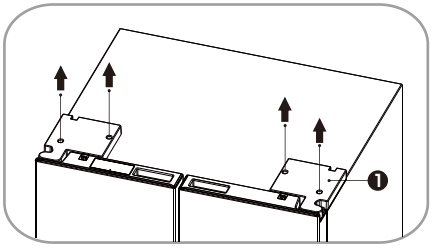
- Disconnect power before removing doors.
- Reconnect ground wire before operating.
- Failure to do so could result in death or electric shock.

Tools you will need(Not provided):

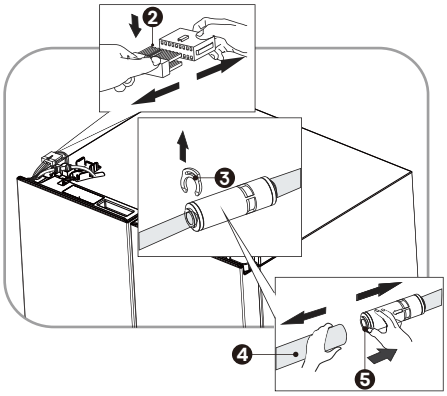
	
Allen Wrench (5/32", 4mm)	Wrench (5/16", 8mm)
	
Philips Screwdriver	

Door Removal (if needed)

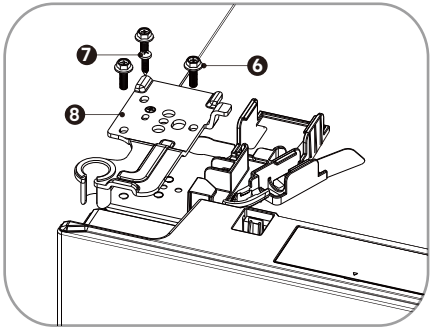
1. With the door closed, remove the 4 screws holding the top covers (1) with Philips(+) screwdriver, and then remove the top cover.



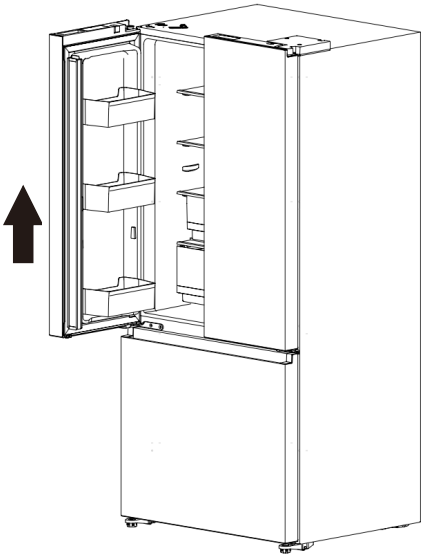
2. Separate the two connectors on the left side door. To remove the wire connector, press the top of the connector(2) and separate it from the other one. To remove the water coupler from the hinge, twist and pull the clip(3) from the coupler. Remove the water line(4) while pressing the movable part(5) of the water line coupler.



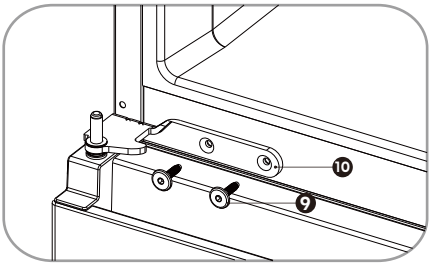
3. Remove the screws(6) fixed on the upper hinges with a wrench(5/16", 8mm) and the ground screw(7) attached to the hinge with Phillips(+) screwdriver. Remove the upper left and right door hinges(8).



4. Use both hands to open the door more than 90°. Lift it up and take it off.



5. Remove the screws(9) fixed on the middle hinges with a allen wrench(5/32", 4mm) . Remove the middle left and right hinges(10).



Re-assemlbing the doors

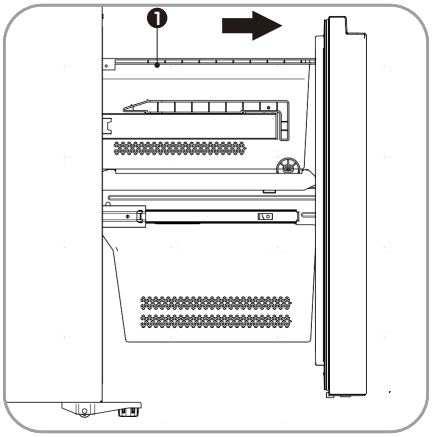
To reattach the doors after you moved the appliance to its final location, assemble the parts in reverse order.

Installing your new appliance

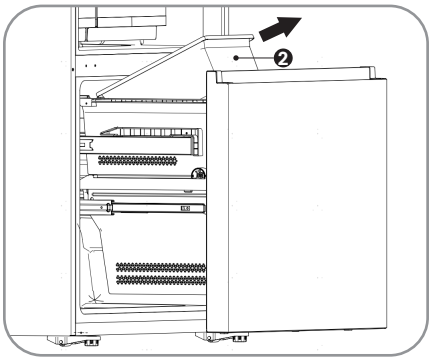
Freezer Door Removal

There is one door in freezer compartment. It provide with an upper drawer with a ice box and a lower drawer.
You can follow below steps to disassemble the drawers and door.

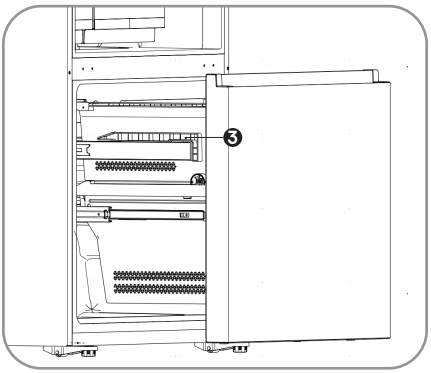
1.Pull out the freezer door and the upper drawer(1) to the final position.



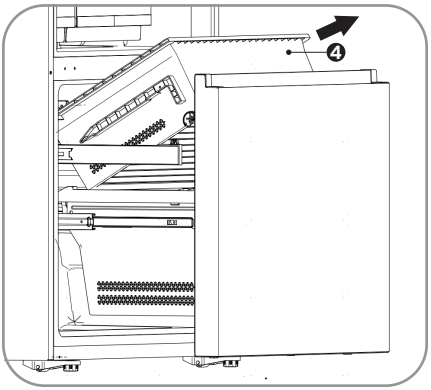
2. Take out the ice storage box(2)(if equipped).



3. Remove the 2 screws(3) fixed on the upper drawer with Phillips(+) screwdriver.

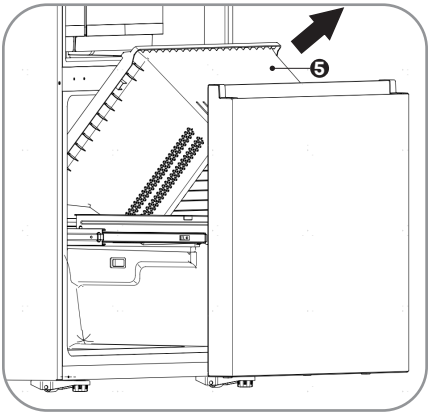


4. Take out the upper drawer by lifting it up from the rail system.

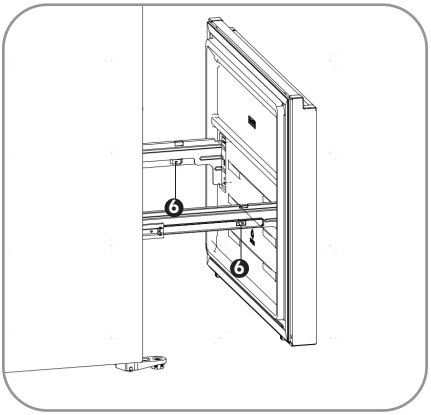


Installing your new appliance

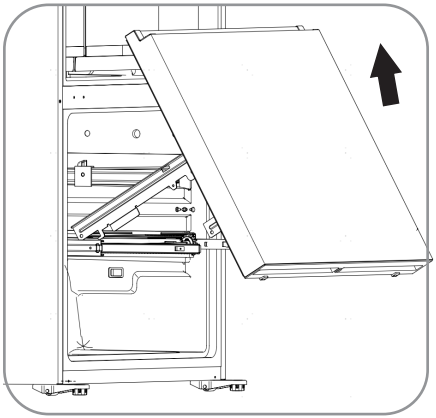
5. Take out the lower drawer(5) by lifting it up.



6. Remove the 2 screws(6) holding the support with Phillips(+) screwdriver.



7. Remove the freezer door by lifting it up.



Re-assembling the doors

To reattach the doors and drawers after you moved the appliance to its final location, assemble the parts in reverse order.

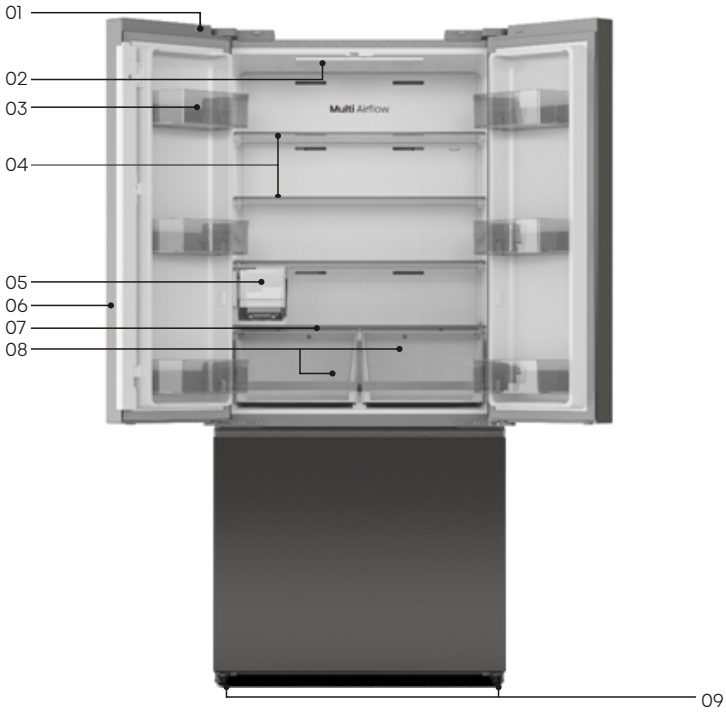
Installing the water lines

In order for the ice maker to operate properly, a water line is required. You may need to purchase a water purifying system to do that. The water connection must be made by a qualified plumber. If the refrigerator is installed in an area with low water pressure (below 30psi/207KPa), you can install a booster pump to compensate for the low pressure.

- the maximum inlet water pressure is 700kPa;
- the minimum inlet water pressure is 207kPa.

Description of the appliance

View of the appliance



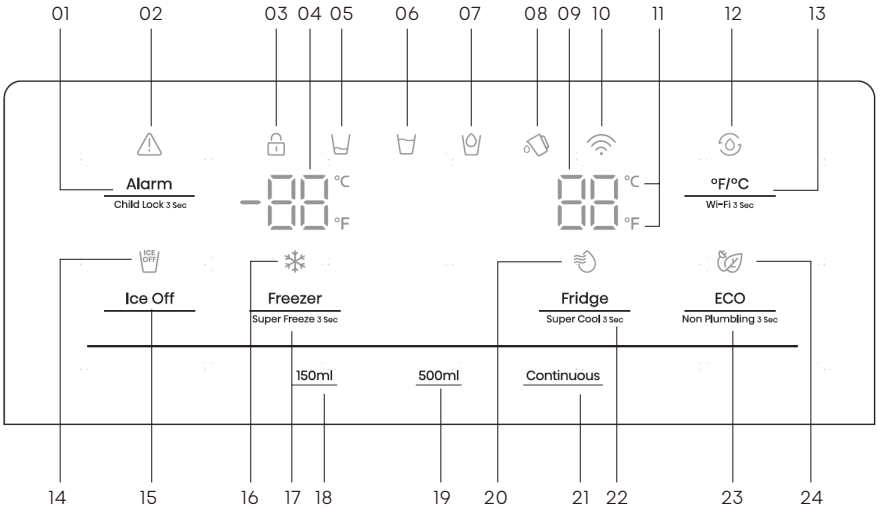
01. Wi-Fi module
02. Refrigerator top LED light
03. Refrigerator door racks
04. Glass shelves
05. Water tank
06. Vertical Baffle Part
07. Fruit & Vegetable crisper cover
08. Fruit & Vegetable crispers
09. Leveling legs

Note

Due to constant development of our products, your refrigerator may be slightly different from this instruction manual, but its functions and usage remain the same.
To get the best energy efficiency of this product, please place all shelves, drawers on their original position as the illustration above.

Display controls

Use your appliance according to the following control regulations, your appliance has the corresponding functions and modes as the display panels showed in the pictures below.



01. Alarm and Child Lock Button
02. Alarm Icon
03. Child Lock Icon
04. Freezer temperature Area
05. 150ml water Icon
06. 500ml water Icon
07. Continuous water Icon
08. Water tank Icon
09. Fridge temperature Area
10. Wi-Fi Icon
11. Fahrenheit and Celsius Indicator
12. Fahrenheit Icon
13. °F/°C and Wi-Fi Button
14. Ice Off Icon
15. Ice Off Button
16. Super Freeze Icon
17. Freezer and Super Freeze Button
18. 150ml Button
19. 500ml Button
20.Super cool Icon
21. Continuous Button
22. Fridge and Super cool Button
23. Eco and Non Plumbing Button
24. Eco Icon

Display controls

Note

- The control panel will light up when the door is open or you touch any button.
- The light will go off without touching any button or the doors have been closed for one minutes.
- When the refrigerator is powered on, all the icons of the control panel will light up for 3 seconds, and a buzzer sounds. The Child Lock is off. And the temperature setting reverts back to the previous setting.
- As the application continues to be upgraded, please refer to the actual display interface.
- Setting the refrigerator running at high temperature will accelerate food decomposition. For optimum food preservation, we recommend that when starting the refrigerator for the first time, the temperature of fridge is set to 4°C(39°F), and that of freezer to -18°C(0°F).

- **Caution!**

  The temperature only means the average temperature of the whole refrigerator cabinet. Temperatures inside each compartment may vary from those displayed on the panel, depending on how much food stored and where the refrigerator is placed. In addition, the actual temperature from higher room and lower room will be different.

"Child Lock"

Press and hold "Alarm / Child Lock Hold 3 sec" for 3 seconds to lock the whole Control Panel including dispenser function. If Control panel is locked, the icon "🔒" will be on, and none of the buttons on the Control panel will work. To unlock the Control panel, please press and hold "Alarm / Child Lock Hold 3 sec" for 3 seconds again.

" Door Alarm"

Leaving any door open for over 2 minutes will activate door alarm. The "⚠" icon will flicker, the control panel will display "dr" , and you will hear a buzzer sound. The buzzer will sound 3 times per minute and will stop after 8 minutes. In case of alarm, you can touch the "Alarm / Child Lock Hold 3 sec" button to cancel door alarm, then the "⚠" icon stop flickering and keep on, the buzzer sound will stop at the same time. Also door alarm can be stopped by closing all the doors.

To save energy, please avoid keeping doors open for a long time when using refrigerator.

Display controls

"°F/°C"

When the Child Lock is off, you can touch the "°F/°C Wi-Fi Hold 3 Sec" button to switch between Celsius and Fahrenheit units. When it is switched to Fahrenheit, the "°F" icon will be on.

"Ice Control"

You can touch "Ice Off" button to control the ice maker. When the Child Lock is off, you can touch the "Ice Off" button to turn off the ice maker, and the "ICE OFF" icon will be illuminated. If you want to turn on the ice maker, please touch the "Ice Off" button again, and the "ICE OFF" icon will be off.

Note: When the "ICE OFF" is on, it only turns off the ice maker not the dispenser.

"Fridge Temperature Control"

When you touch the "Fridge Super Cool Hold 3 Sec" button continuously, the temperature will be set in the following sequence.

8°C-7C-6C-5°C
2°C-3°C-4°C

If you have set the temperature type to Fahrenheit, the temperature settings cycle from 46°F to 36°F.

46°F-45°F-44°F-43°F-42°F-41°F
36°F-37°F-38°F-39°F-40°F

If you want to decrease the time needed to cool products in the Fridge, please touch and hold the "Fridge Super Cool Hold 3 Sec" button for 3 seconds, the Super Cool icon "" will be illuminated, the fridge temperature setting displays 2°C(or 36°F). Super Cool automatically switches off after 6 hours, and the refrigerator temperature setting will revert back to the previous setting. When Super Cool function is on, you can touch the "Fridge Super Cool Hold 3 Sec" to switch it off.

Note: On the Super Cool function, when you touch the "Eco Non Plumbing Hold 3 Sec" button, Eco function will be activated, and Super Cool mode will be off.

"Freezer Temperature Control"

When you touch the "Freezer Super Freeze Hold 3 Sec" button continuously, the temperature will be set in the following sequence.

-14°C--15°C--16°C--17°C--18°C--19°C
-24°C--23°C--22°C--21°C--20°C

If you have set the temperature type to Fahrenheit, the temperature settings cycle from 7°F to -11°F.

7°F-6°F-5°F- • • •
-11°F--10°F--9°F

Press and hold the "Freezer Super Freeze Hold 3 Sec" button for 3 seconds, the "❄" icon will be illuminated, the freezer temperature setting displays -24°C(or -11°F). Super Freeze can quickly lower the temperature and freeze your food

faster than usual. This can retain more of the vitamins and nutrition in fresh food and keep your food longer. Super Freeze automatically switches off after 52 hours, and the freezer temperature setting will revert back to the previous setting. When the Super Freeze function is on, you can touch "Freezer / Super Freeze Hold 3 sec" to switch off the Super Freeze function.

The Super Freeze is used to perform pre-freezing and fast freezing in sequence of Freezer compartment. This function accelerates the freezing of fresh food, and, at the same time, protects foodstuffs already stored from undesirable warming.

Note:

1. On the Super Freeze function, when you touch the "Eco / Non Plumbing Hold 3 sec" button, Eco function will be activated, and Super Freeze mode will be off.

2. To freeze fresh food, activate the Super Freeze function at least 24 hours before placing the food to complete pre-freezing.

Caution

When you selecting the Super Freeze function, ensure there are no bottled or canned drinks (especially carbonated drinks) in the freezer compartment. Bottles and cans may explode.

"Eco"

The Eco feature makes the refrigerator worked in an energy saving mode which is useful for reducing energy consumption when you are away.

You can touch this "Eco / Non Plumbing Hold 3 sec" button to turn Eco mode on and off. When you turn Eco on, the "" icon lights.

The temperature of the fridge is automatically switched to 6°C(43°F) and the freezer to -17°C (1°F). If Eco is off, the icon "" will go off and the temperature setting will revert back to the previous setting.

Display controls



“Water Dispenser Control”

When the Child Lock is off, you can press the “150ml” or “500ml” option to choose the volume of water to be dispensed, and press the “Continuous” button will activate the continuous water mode. If you choose the function of “150ml” , the “” icon will be illuminated, choose the function of “500ml” the “” icon will be illuminated, and the “” icon will be illuminated when “Continuous” function is chosen.

Note:

1. After using "150ml " or "500ml " to fetch water, it will automatically switch to the continuous water fetching function in 30 seconds (when you don’t fetch water, the timer starts by pressing the “150ml” or “500ml” button) .

2. During the process of fetching water, it is forbidden to switch the three outlet modes of “150ml” , “500ml” and “Continuous” . It is necessary to release the water intake switch before it can be operated.



“Tank reset”

If the water tank is not installed in place, the “” icon will flicker. If the water tank is installed in place, the “” icon will be extinguished. When the “” icon flicker, long press the “Eco / Non Plumbing Hold 3 sec” button for 3 seconds to cancel tank alarm and the “” icon will be extinguished.

Note: If you need to make ice, you still need to put the tank in place.

“Demo mode”

Demo mode is for store display, and it prevents the refrigerator from generating cool air. In this of Cooling Off Mode, the refrigerator may seem like it is working but it will not make cool air.

If you enter the Demo mode, the temperature area will show “”. To switch off Demo mode, press and hold “Alarm / Child Lock Hold 3 sec” and “°F/°C / Wi-Fi Hold 3 sec” Buttons at the same time for 3 seconds and the buzzer gave a long sound.

Note: The Demo Mode stays on even if the refrigerator powers off. If the consumers enter the mode with unintentional operation, you should exit as soon as possible, since the refrigerator will not cool in this mode, which will cause the food going bad.

Connecting your refrigerator to Wi-Fi

ConnectLife App

ConnectLife is a smart home app that allows you to communicate with your smart appliances using a smartphone or tablet.

Installation

1. Open the Apple App Store (iOS) or the Google Play Store (Android) on your smartphone.

2. Search for the "ConnectLife" app. You will see an app with the following icon:

3. Download and install the ConnectLife app provided by ConnectLife, LLC.

Alternatively, you can scan the following QR code with your smartphone or tablet to find the ConnectLife app:

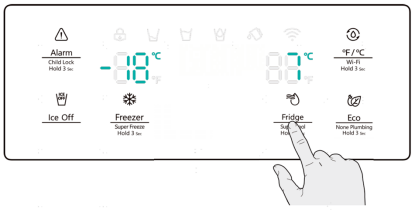
Note:

- The distance between your appliance and the Wi-Fi router can impact the performance. If they are too far apart, pairing your appliance might fail or take longer.
- The appliance supports 2.4 GHz Wi-Fi networks only. The Wi-Fi network SSID must be visible.
- The surrounding wireless environment (other connected devices) can affect the performance of your network.
- Your appliance Wi-Fi connection may experience interruptions due to external factors such as your home network environment or Internet service provider.

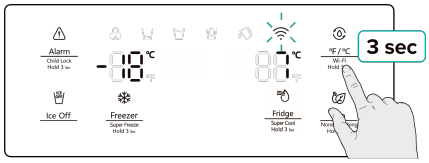
Connecting your refrigerator

After installing the ConnectLife app, sign in or create an account and follow these steps:

1. Press any button on appliance control panel to activate. You'll know it's ready when the control panel lights up.



2. Press & hold the "℉/℃ Wi-Fi Hold 3 sec" button for 3 seconds until you hear a beep and see the "Wi-Fi" light blink.



Connecting your refrigerator to Wi-Fi

3. Ensure Bluetooth is enabled on your phone and open the ConnectLife app. Look for the pop-up indicating that a new appliance has been found. Tap the button on the pop-up and follow the instructions to proceed.

4. If a pop-up doesn't appear, tap the button called "Add appliance" or "+" in the app.

5. Locate "Refrigerator" in the device list and select it.

6. Follow the instructions in the app to connect your refrigerator. Once the setup is complete, your refrigerator will appear on your home screen.

Note:

- The appliance will remain in pairing mode for a maximum of 5 minutes.
- To factory reset your network settings, press & hold the "°F/°C / Wi-Fi Hold 3 sec" button for 6 seconds. You will hear two beeps once the appliance is reset.
- After resetting, the appliance will automatically go into pairing mode.
- A solid Wi-Fi light indicates the appliance is successfully connected to the home network.

Using your appliance

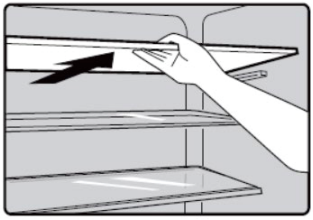
This section tells you how to use most of the useful features. We recommend that you read through them carefully before using the appliance.

Door rack

- It is suitable for the storage of canned liquid, bottled drinks and packed food, etc. Do not place too many heavy things in the racks.

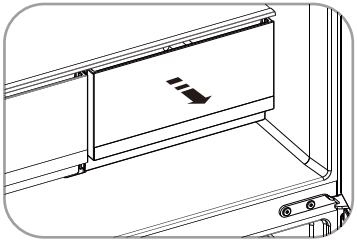
Shelf in Refrigerator compartment

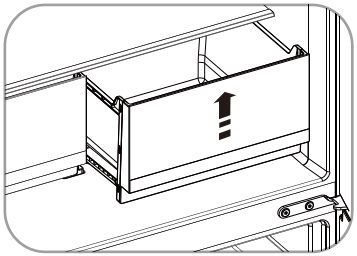
- There are shelves in refrigerator compartment, and they can be taken out to be cleaned.



Crisper in Refrigerator compartment

- The crisper is suitable for storage of vegetables and fruit, etc.
- Firstly Pull the crisper out in level, Secondly tip up it then you can take out the crisper.
- According to the opposite sequence you can position the crisper rightly.





Drawer in Freezer/Convertible compartment

- The freezer compartment is suitable for storage of foods required to be frozen, such as meat, ice.
- The convertible compartment can be set to positive or negative temperature according to your needs to store a variety of food.
- The procedure for removing the drawers is the same as that for the crisper.

Caution

Never close the door while the drawers, installation bracket are extended. It may damage the unit. Ensure that drink bottles are not left in the freezer for a longer time than needed as freezing liquid may cause the bottle to break.

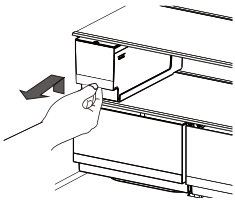
Using your appliance

Water tank

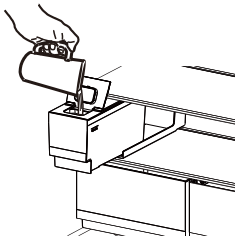
The water stored in the tank is used in the water dispenser and the automatic ice maker.

To fill the water tank, please follow the steps below:

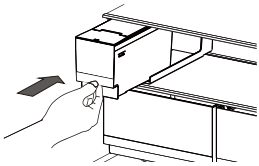
1. Lift the water tank slightly and pull it out.



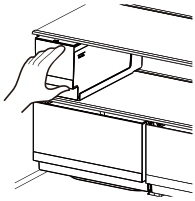
2. Open the lid and add water into the water tank.



3. Close the lid and push the water tank back.



4. Once the water tank is pushed in, press the water tank forward with palm to make sure the water tank is fully inserted.



Important:

If the water tank is not fully inserted, the following problems may occur:

- The water tank will leak at the outlet.
- When fetching water, the water will splash and flow discontinuously.
- In "150ml" or "500ml" mode, the water will not reach the specified volume.
- It will take more time to make ice, and the ice cubes will become smaller.

Note:

- The water tank can hold 3.5L of water.
- If the water tank is not in place, the "⚠" icon on the control panel flickers.

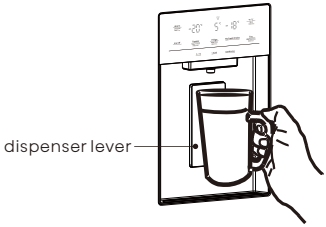
WARNING

Fill with potable water only.

Using your appliance

Water Dispenser

The Water Dispenser is located at the left fridge door. You can fetch water by pressing the dispenser lever.



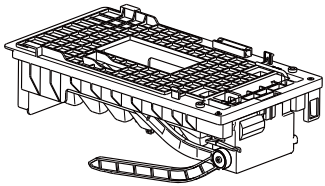
Note:

In “150ml” or “500ml” mode:

- When the water reaches the specified volume, it will stop flowing out automatically.
- If you release the dispenser lever before reaching the specified volume, the water will also stop flowing out.
- Just after the water tank is pushed in place, when you fetch the first glass of water, the water will slightly delay flowing out and may not reach the specified volume. It returns to normal when you fetch the second glass of water.

Automatic ice maker in Freezer

The automatic ice maker in freezer compartment can make ice automatically.



Note:

- The ice maker will not begin to the operate until it reaches its operating temperature of -9°C(15°F) or below.
- Following installation, allow 24 hours to produce the first batch(10 pieces) of ice-cubes. Discard the first three batches of ice-cubes produced because it is unhealthy. Allow 2 to 3 days to fill the Freezer tray(used as ice storage box).
- When the ice maker dumps ice-cubes into the Freezer tray(used as ice storage box), any sounds you hear are part of normal operation.
- If you do not fetch ice-cubes for a long periods of time, ice-cubes may clump in the Freezer tray(used as ice storage box). If this occurs, please break up ice using a plastic utensil and discard. Do not use a sharp tool to break up the ice. This can cause damage to the Freezer tray(used as ice storage box).
- Do not store any items other than ice in the Freezer tray(used as ice storage box).

WARNING

Do not allow your children to touch the ice maker. This could cause injury.

Cleaning and care

- For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly (at least every two months).

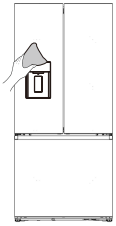
Warning

- The appliance must not be connected to the mains during cleaning.
- Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains socket.

Exterior cleaning

To maintain good appearance of your appliance, you should clean it regularly.

- Wipe the digital panel and display panel with a clean, soft cloth.
- Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.
- Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.

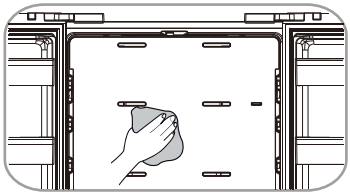


Warning

- Do not use sharp objects as they are likely to scratch the surface. Do not use Thinner, Car detergent
- Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

Interior cleaning

- You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. You can remove the drawers and shelves for a more thorough clean.
- Wipe the inside of the freezer with a weak solution of bicarbonate of soda, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets.
- Thoroughly dry all surfaces and removable parts before putting them back into place.



Cleaning and care

- Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long.
- If the frost is too thick, choose a time when the freezer is nearly empty and proceed as follow:
  1. Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the process.
  2. When defrosting is completed, clean your freezer as described above.

Warning

- Do not use sharp objects to remove frost from the freezer compartment.
- Only after the interior is completely dry should the appliance be switched back on and plugged back into the mains socket.

Door seals cleaning

- Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash the seals with a mild detergent and warm water. Rinse and dry them thoroughly after cleaning.

LED light

- This product contains a light source of energy efficiency class G on the top of the refrigerating chamber.

Warning

- The LED light should be replaced by a professional. If the LED light is damaged, contact the customer helpline for assistance.

Helpful hints and tips

Energy saving tips

We recommend that you follow the tips to save energy.

- Try to avoid keeping the door open for long periods in order to conserve energy.
- Ensure the appliance is away from any sources of heat (Direct sunlight, electric oven or cooker etc.)
- Don't set the temperature colder than necessary.
- Don't store warm food or evaporating liquid in the appliance. Place the appliance in a well ventilated, humidity free room. Please refer to the installing your new appliance chapter.
- The description of appliance diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

Hints for fresh food refrigeration

- Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.
- Do cover or wrap the food, particularly if it has a strong flavor.
- Place food properly so that air can circulate freely around it.

Hints for frozen food refrigeration

- Ensure that frozen food has been stored correctly by the food retailer.
- Once defrosted, food will deteriorate rapidly and should not be re-frozen.
- Do not exceed the storage period indicated by the food manufacturer.

Hints for refrigeration

- Meat (All Types) Wrap in polythene food: wrap and place on the glass shelf above the vegetable drawer. Always follow food storage times and use by dates suggested by manufacturers.
- Cooked food, cold dishes, etc: They should be covered and may be placed on any shelf.
- Fruit and vegetables: They should be stored in the special drawer provided.
- Butter and cheese: Should be wrapped in airtight foil or plastic film wrap.
- Milk bottles: Should have a lid and be stored in the door racks.

Hints for freezing

- When first starting-up or after a period out of use, let the appliance run at least 2 hours on the higher settings before putting food in the compartment.

Helpful hints and tips

- Prepare food in small portions to enable it to be rapidly and completely frozen and make it possible to subsequently thaw only the quantity required.
- Wrap up the food in aluminum foil or polyethylene food wraps which are airtight.
- Do not allow fresh, unfrozen food to touch the food which is already frozen to avoid partial defrosting.
- It is recommended to label and date each frozen package in order to keep track of the storage time.

Switching off your appliance

If the appliance needs to be switched off for an extended period, the following steps should be taken to prevent mould on the appliance.

1. Remove all food.

2. Remove the power plug from the mains socket.

3. Clean and dry the interior thoroughly.

4. Ensure that all the doors are wedged open slightly to allow air to circulate.

Troubleshooting

If you experience a problem with your appliance or are concerned that the appliance is not functioning correctly, you can carry out some easy checks before calling for service, please see below. You can carry out some easy checks according to this section before calling for service.

Warning

1. Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service technician or the shop where you purchased the product.
2. A child entrapment warning statement is included below.

Danger

Risk of child entrapment. Before you throw away your old refrigerator or freezer:
- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

Problem	Possible Cause & Solution
Appliance is not working correctly	Check whether the power cord is plugged into the power outlet properly.
	Check the fuse or circuit of your power supply, replace if necessary.
	It is normal that the freezer is not operating during the defrost cycle, or for a short time after the appliance is switched on to protect the compressor.
Odours from the compartments	The interior may need to be cleaned.
	Some food, containers or wrapping cause odours.

Troubleshooting

Problem	Possible Cause & Solution
Noise from the appliance	The sounds below are quite normal: • Compressor running noises. • Air movement noise from the small fan motor in the freezer compartment or other compartments. • Gurgling sound similar to water boiling. Popping noise during automatic defrosting. • Clicking noise before the compressor starts. • Clicking noise when you get the water. • The motor running noises when you get ice. Other unusual noises are due to the reasons below and may need you to check and take action: • The cabinet is not level. • The back of appliance touches the wall. • Bottles or containers have fallen or are rolling. • The noise of water pumps and valves after the water tank is pushed in place. • The noise of water pumps and valves when you press the dispenser lever.
The motor runs continuously	It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances: • Temperature setting is set colder than necessary. • Large quantity of warm food has recently been stored within the appliance. • The temperature outside the appliance is too high. • Doors are kept open too long or too often. • After your installing the appliance or it has been switched off for a long time.
A layer of frost occurs in the compartment	Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation. Ensure the door can be fully closed . To remove the frost, please refer to the cleaning and care chapter.
Temperature inside is too warm	You may have left the doors open too long or too frequently; • Or the doors are kept open by some obstacle; • Or the appliance is located with insufficient clearance at the sides, back and top.

Troubleshooting

Problem	Possible Cause & Solution
Temperature inside is too cold	Increase the temperature by following the “Display controls” chapter.
Doors can't be closed easily	Check whether the top of the refrigerator is tilted back by 0.1"-0.2" (2.5-5mm)to allow the doors to self-close, or if something inside is preventing the doors from closing.
Water drips on the floor	The water pan (located at the rear bottom of the cabinet) may not be properly leveled, or the draining spout underneath the top of the compressor depot may not be properly positioned to direct water into this pan, or the water spout is blocked , or the water is not fully inserted into the connector. • You may need to pull the refrigerator away from the wall to check the pan, spout and connector. • Check if the refrigerator is power-off for a long time, this may cause the ice in the bucket to melt into water, and flow to the floor.
The light is not working	• The LED light may be damaged. Refer to LED lights in cleaning and care chapter. • The control system has disabled the lights due to the door being kept open too long, close and reopen the door to reactivate the lights.
Hear water bubbling in the refrigerator	• This is normal. The bubbling comes from the refrigerant coolant liquid circulating through the refrigerator.

Troubleshooting

Problem	Possible Cause & Solution
Ice is not making	• Did you wait for 24 hours after filling the water tank before making ice? If it is not sufficiently cool, it may take longer to make ice, such as when first installed. • Did you manually stop the ice making function? Make sure you do not set the “Ice Off” mode. • Is the freezer temperature too warm? Try setting the freezer temperature lower. • Ice maker is not making the ice fast enough. Please wait for at least 90 minutes.
Water dispenser is not functioning	• Is the water tank pushed in place? Make sure there is enough water in the water tank. • Is water line broke or bent? Make sure the water line is unblocked and clear of any obstruction. • Is the water tank frozen for the refrigerator temperature is too low? Try selecting a warmer setting on the display panel. • Is the water pump working?
Unable to connect appliance to Wi-Fi network	• Is the password for home Wi-Fi network was entered correctly? Make sure the password is correct and connect again. • Is the home Wi-Fi router frequency is 2.4GHz? The appliance only supports 2.4GHz radio frequency. Set up a dedicated 2.4GHz Wi-Fi SSID and connect the appliance to it. • Are the router and appliance kept far apart causing the poor network? You may experience a weak signal and encounter issues with the connection setup. Consider either moving the router closer to the appliance or purchasing Wi-Fi range extender and installing it.

Disposal of the appliance

It is prohibited to dispose of this appliance as household waste.

Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.

Before disposal of the appliance

1. Pull out the mains plug from the mains socket.
2. Cut off the power cord and discard with the mains plug.

Warning

Refrigerators contain refrigerant and gases in the insulation.
Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.

	Correct Disposal of this product
	This marking indicates that this product should no be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Suggestion of using the appliance

To avoid contamination of food, please respect the following instructions

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.
- One-, two- and three-star compartments are not suitable for the freezing of fresh food.

Order	Compartments type	Target storage temp.[°C]	Appropriate food
1	Fridge	+2~+8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods which are not suitable for freezing.
2	(***)*-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months ,the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	***-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition),are not suitable for frozen fresh food.
4	Wine	+5~+20	Red wine,white wine,sparkling wine etc.

Suggestion of using the appliance

Order	Compartments type	Target storage temp.[°C]	Appropriate food
5	**-Freezer	⩽-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 2 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
6	*-Freezer	⩽-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 1 month, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
7	0-star	-6~0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably not later than 3 days). Partially packed/wrapped up encapsulated processed foods (non-freezable foods).
8	chill	-2~+3	Fresh/frozen pork, beef, chicken, freshwater aquatic products, etc.(7 days below 0 °C and above 0 °C is recommended for consumption within that day, preferably no more than 2 days). Seafood (less than 0°C for 15 days, it is not recommended to store above 0°C).
9	Fresh Food	0~+4	Fresh pork, beef, fish, chicken, cooked food, etc. (Recommended to eat within the same day, preferably no more than 3 days).

Suggestion of using the appliance

Note

please store different foods according to the compartments or target storage temperature of your purchased products.

- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- If you want to increase the speed of ice making, set the freezer temperature to -24°C.

Warning

Food needs to be packed in bags before putting into the refrigerator, and liquids need to be packed in bottles or capped containers to avoid the problem that the product design structure is not easy to clean.

Hisense

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