



## ELECTRIC GRILL INSTRUCTION MANUAL

220-240V

2000W-  
2400W

WHEG01K

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**Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.**

**Product design and specifications may be changed without notice.**

## IMPORTANT SAFETY INSTRUCTIONS

### **DANGER**

**DANGER** - Immediate hazards which **WILL** result in severe personal injury or death.

### **WARNING**














**WARNING** - Hazards or unsafe practices which **COULD** result in severe personal injury or death.

### **CAUTION**

**CAUTION** - Hazards or unsafe practices which **COULD** result in minor personal injury.

### \*\*\***WARNING**\*\*\*

**The temperature of accessible surfaces may be hot whilst the electric frypan is operating.**

1. Read all instructions in this manual carefully before using your new electric appliance. Save these instructions.
2. Always use this electric grill with a power outlet of the voltage (A.C. only) marked on the back of the appliance.
3. This appliance is intended for non-commercial, indoor use only. Do not use this appliance for anything other than its intended use.
4.  **DANGER:** Do not operate the electric grill if:
  - the cord or plug is split, melted or damaged.
  - the frypan has malfunctioned.
  - the frypan has been damaged in any manner.If any of the above incidents occur, return your grill to the nearest authorised service center for examination, repair or adjustment.
5.  **DANGER:** The electric grill must only be used with the temperature control probe provided with the grill.
6.  **DANGER:** Do not under any circumstances immerse the power cord, mains plug or temperature control probe in water or any other liquid.
7.  **WARNING:** Incorrect operation and improper use may damage the grill or parts thereof, and cause severe personal injury.
8.  **WARNING:** When operating the grill, only use the handle grips to move the grill and control knob to adjust the temperature, as some surfaces will become very hot whilst the grill is in use and after use.
9.  **WARNING:** Do not place extremely cold / frozen foods or liquids onto a hot grill as it may result in excessive steam, spitting and spattering causing personal injury.
10.  **WARNING:** Do not place the temperature control probe in the dishwasher.
11.  **WARNING:** After washing or cleaning the electric grill, ensure that the temperature control probe insert area and prongs are completely dry before using the grill again.
12.  **WARNING:** Do not place the grill on or near materials that could easily catch fire.
13.  **CAUTION:** Do not use metal utensils as they may scratch the non-stick surface. Scratching off the non-stick surface is not covered by warranty. The grill is suitable for use with nylon and plastic utensils.
14.  **CAUTION:** If using plastic or nylon utensils do not leave on hot cooking grill.
15.  **CAUTION:** Do not expose a hot grill to cold water as this may cause warping and/or other damage to the appliance.
16.  **CAUTION:** Ensure that the temperature control probe dial is in 'OFF' position after each use.

## IMPORTANT SAFETY INSTRUCTIONS

17. **⚠ CAUTION:** The grill must not be left unattended while it is connected to the supply mains. Unplug the appliance from mains;
  - before cleaning
  - immediately after use
  - when moving it to storage and
  - when not in use.
18. **⚠ CAUTION:** Keep the grill and its cord out of reach of children less than 8 years old.
19. This grill is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the grill in a safe way by the person responsible for their safety, and understand the hazards involved.
20. Children should be supervised not to play with the grill.
21. Do not use the grill when children are in the vicinity.
22. Always turn the power off at the power outlet before you insert or remove the power plug. Remove by grasping the plug - do not pull on the cord.
23. This grill is not intended to be operated by means of an external timer or separate remote-control system.
24. Do not place your grill on or near a hot gas flame, electric element, heated oven or any hot surface.
25. Do not place the grill on top of any other appliance.
26. Do not allow the mains supply cord or plug to touch a hot grill or other hot objects, or allow the power cord to lay across the grill.
27. Do not allow the power cord of this appliance to hang over the edge of a table or bench top.
28. The grill must be used on an even, level and stable - preferably heat-resistant surface. Avoid using the electric grill on metal surfaces, such as the kitchen sink or a hotplate/induction cooktop.
29. Never carry or hang the grill for storage by the temperature control probe power cord.
30. Do not use harsh or abrasive cleaning agents or any sharp instruments for cleaning the unit. When the unit is cool to touch, the outside surface may be wiped clean with a soft, damp cloth and then dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the grill.
31. Do not use you grill on maximum temperature settings as this will shorten the life of the non-stick coating.
32. Immediately unplug the grill from mains power if malfunction occurs.
33. Any appliance that has been dropped or damaged should not be used until examined by an authorised service center.
34. If the mains supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
35. After use, wait for the grill to cool down before moving. Carry only by the outer handles.
36. Allow the grill to cool down and dry completely before moving it to storage.

## ELECTRICAL REQUIREMENTS

### POWER SUPPLY CORD

1. Do not attempt to modify the power cord or plug in any way.
2. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

**NOTE:** Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

## INSTALLATION GUIDE

1. Carefully unpack your electric grill.
2. Carefully remove packaging around the grill and power cord. Do not remove warning labels.
3. Wash the grill and drip tray before use. Ensure temperature control probe is removed before washing.

**⚠ DANGER:** Do not under any circumstance immerse the temperature probe, mains cord or mains plug in water or any other liquid.

**⚠ DANGER:** The electric grill must only be used with the temperature control probe provided with the grill.

**⚠ WARNING:** After washing or cleaning the electric grill ensure that the temperature control probe insert area and prongs are completely dry before using the grill.

**⚠ WARNING:** Do not place the grill on or near materials that could easily catch fire.

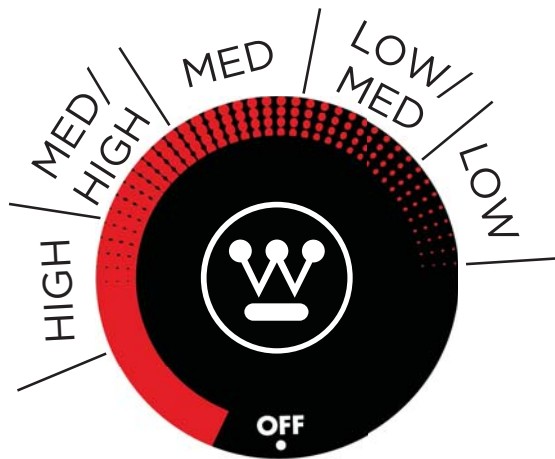
## PARTS AND FEATURES



1. Non-stick grill plate for easy cooking with less mess.
2. Flat side for cooking versatility.
3. Ribbed side to achieve healthier cooking and the classic grill marks.
4. Temperature probe to allow for temperature control.
5. Drip tray to collect excess fat and oil in a neat and accessible tray.
6. Carry handles for effortless movement.

## OPERATING INSTRUCTIONS

1. Before first use, the grill must be cleaned. Ensure the temperature control probe is not attached to the grill during the cleaning process. Wash your grill and drip tray with hot water and mild detergent. Rinse with fresh water and dry thoroughly. Your grill is now ready for use.
2. Season the cooking surface by applying a thin coat of cooking oil and rub in with paper towels.
3. Insert the control probe into the inlet on the side of the grill.
4. Plug the power cord into the power outlet and turn on.
5. Set the temperature control probe to the desired temperature setting.
6. **WARNING:** Do not place extremely cold / frozen foods or liquids onto a hot grill as it may result in excessive steam, spitting and spattering causing personal injury.



## COOKING TEMPERATURE & TIMES

ITEM	TEMP	TIME
Bacon	MED/HIGH	10 - 12 min
Browning	HIGH	5 - 10 min
Eggs, Fried / Scrambled	LOW/MED	2 - 5 min
Fish	MED/HIGH	5 - 10 min
French Toast	MED	4 - 6 min
Hamburgers 2.5cm thick	MED/HIGH	10 - 14 min
Hamburgers 1.5cm thick	MED/HIGH	5 - 7 min
Liver	MED/HIGH	6 - 10 min
Pancakes	HIGH	2 - 3 min
Pork Chops, 2.5cm thick	MED/HIGH	20 - 25 min
Pork Chops, 1.5cm thick	MED/HIGH	15 - 20 min
Sausages	MED	15 - 25 min
Steak: Beef Minute Steak	HIGH	2 - 4 min
Steak: Beef 2.5cm thick - Rare	HIGH	5 - 7 min
Steak: Beef 2.5cm thick - Medium	HIGH	8 - 10 min
Steak: Beef 4cm thick - Rare	HIGH	7 - 10 min
Steak: Beef 4cm thick - Medium	HIGH	12 - 15 min



# Westinghouse

Fantastic recipes for this product and many other Westinghouse appliances can be found under the recipe section at:

[www.westinghousesmallappliances.com.au](http://www.westinghousesmallappliances.com.au)

## CLEANING & CARE

Medium and low heat settings will yield the best results for most types of cooking. Heating the grill gradually will ensure even heat distribution. Do not use your grill on maximum temp settings as this will shorten the life of the non-stick coating.

The grill is suitable for use with nylon and plastic utensils. Do not use steel utensils as they may scratch the non-stick surface. Scratching of the non-stick surface is not covered by warranty.

### CLEANING

1. Allow the grill to cool thoroughly after using. Exposing your grill to cold water whilst hot may cause warping and/or damage.
2. Once cooled, submerge the grill in water and allowing it to soak will assist in the removal of tough baked on particles.
3. When washing, non-abrasive cloths and plastic bristle kitchen brushes may be used to remove stubborn food particles from your grill. Do not use abrasive cloths and cleaning materials as they may damage the non-stick surface.
4. The grill is fully immersible and can be washed in warm soapy water using a mild household detergent and a soft washing sponge.

**WARNING:** Do not place the temperature control probe in water.

5. Ensure both probe and grill are completely dry before inserting probe into grill for use.
6. Should your grill require cleaning of stubborn stains and build-up, the following method is recommended:

**\*\*\*Combine: 2 tablespoons bicarbonate of soda and 2 teaspoons water\*\*\***

- i). Pre-heat the grill for approximately 1-1.5 minutes on a Med heat.
  - ii). Turn the power OFF at the power outlet, remove the plug from the power outlet and remove probe from grill.
  - iii). Brush the above paste solution onto the non-stick surface and allow to stand for one hour.
  - iv). Wash the grill in warm soapy water using a mild household cleaner and a soft washing sponge.
7. Ensure grill is dried thoroughly and stored in a dry place away from steam and humidity.

For up to date instructions please visit this product's page on our website by scanning the QR code on it's cord label, or visit <https://westinghousesmallappliances.com.au/products/westinghouse-non-stick-electric-grill-2200w-black>

This page will answer frequently asked questions and have more helpful tips on how to use and care for your Westinghouse Small Appliance.

## TROUBLE SHOOTING

### BEFORE CALLING FOR SERVICE

If the grill fails to operate:

1. Make sure the grill is plugged in correctly and securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

**IF NONE OF THE ABOVE SOLVES THE PROBLEM, DO NOT TRY TO ADJUST OR REPAIR THE GRILL YOURSELF.**

### CUSTOMER SERVICE

In the event you believe your grill to be defective, please return it along with your sales receipt to the place of purchase for resolution.

For any enquiries, please call our service center on: Tel: 1300 883 109  
Mon-Fri 8:00am - 4:00pm AWST

### TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the grill still does not operate correctly, it may be defective.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Grill does not turn on.	Grill is not plugged in.	Check that the grill is plugged into a working power outlet and turned on.
Grill does not heat up.	Temperature control probe is 'OFF'.	Set the temperature control probe to the desired temperature setting by rotating the knob.

## PEACE OF MIND GUARANTEE

Our Westinghouse small appliances are backed by a 12 month guarantee as part of our dedication to provide quality products for our customers. This means that if you purchase a Westinghouse small appliance which has a manufacturer defect/fault, or does not meet the seller's specifications as a result of a defect/fault, then the seller will either repair or replace the unit, or refund the purchase price of the unit at their own discretion. (refer to clause 4 of the Limited Warranty)

This does not apply to products which have been misused/abused, poorly maintained or serviced, damaged due to negligent handling, accidentally damaged or normal wear and tear. Ensure to follow all instructions within this instruction manual, including the Cleaning & Care section for correct maintenance. (See page 8)

Your warranty does not cover the following:

- Damage caused by power surges, voltage supply issues, power dips or usage of the incorrect voltage.
- Damage caused by service or modification of the unit which are not performed by authorised service centres or personnel.
- Damage caused by the use of accessories, attachments, consumables, parts or devices which are not produced for the product by Westinghouse and it's licensees.
- Damage caused by exposure of the product to abnormally corrosive conditions.
- Damage caused by incorrect or improper operation and/or installation.
- Damage caused by a failure to follow additional instructions.
- Products which have had the serial number and/or rating label removed.
- Usage of the product which are outside of the intended applications. (refer to page 1-2)
- Freight costs incurred during a claim, consumables, loss, damage or accessories which require periodic replacement by nature. (filters, seals etc.)

### **How to claim under this warranty:**

1. Carefully check the operating instructions, user manual and the terms of this warranty;
2. Have the model and serial number of the appliance available;
3. Have the proof of purchase (e.g. receipt) available;
4. Return the unit to place of purchase;
5. If unable to return to the place of purchase, call our customer service centre on 1300 883 109.

If your warranty claim is accepted, the product may be replaced with a similar or refurbished unit or repaired using refurbished parts. If your warranty claim is not accepted, the seller will inform you and provide any further options which are available in your situation. If the product is to be repaired or shipped as a result of this, you will be responsible for the cost of repair and/or any freight charges incurred.

**For the most up-to-date manuals and FAQ's, please visit the product page of your appliance by scanning the QR code on your appliance's cord label.**

## LIMITED WARRANTY

1. Nothing in this warranty affects the Consumer's rights under the Australian Consumer Law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period under standard domestic applications.
4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
  - a.) Repair or replace the Product at the cost of the Seller. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty. **Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.**
  - b.) Refund the purchase price paid by the consumer.
5. The Warranty does not apply to Product that :
  - a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.
  - b.) Has been misused or neglected.
  - c.) Has been damaged accidentally or by acts of God including fire and flooding.
  - d.) Has been used or operated contrary to operating or maintenance instructions.
  - e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.

- f.) Has been modified, altered or tampered with by unauthorized persons.
- g. Damage caused by insects or vermin and claims based on the presence of insects or vermin.
- h.) Has been used in commercial situations or applications.

It also excludes breakables such as glass and ceramic items, consumable items such as those that require periodic replacement as part of the ordinary use, lack of care or maintenance of the product or as directed by the instruction booklet, minor cosmetic issues (including, without limitation, paint and coatings) and normal wear and tear, and does not cover the cost of claiming under the warranty or transporting the goods to and from the place of purchase.

6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
  - a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.
  - b.) Make note of the defects reported by the Owner.
  - c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
  - d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
  - e.) If the Seller accepts the return of the Product, the Seller must arrange to have
    - i) The Product repaired or,
    - ii) Replace the damaged or faulty Product or,
    - iii) Refund the purchase price.

Note that repairs or replacements may be done with refurbished items or parts, or replaced with a similar item.

8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.

9. For the purpose of this Warranty:

- a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
- b.) Consumer means the Purchaser of goods from the seller.
- c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
- d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.
- e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
- f.) Owner has the meaning set out in clause 3.
- g.) Warranty means this warranty.
- h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
- i.) Warranty Period means:
  - i) In relation to Cast Iron Cookware: 3 Year Limited Warranty.
  - ii) In relation to Non-Stick Cookware: 3 Year Limited Warranty
  - iii) In relation to Cooking Utensils: 3 Year Limited Warranty
  - iv) In relation to Knives/Knife Block Sets: 3 Year Limited Warranty
  - v) In relation to Stainless Steel Cookware: 10 Year Limited Warranty
  - vi) In relation to Chopping boards: 1 Year Limited Warranty
  - vii) In relation to Small Appliances: 1 Year Limited Warranty**



# Westinghouse

**CUSTOMER SERVICE - 1300 883 109**

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