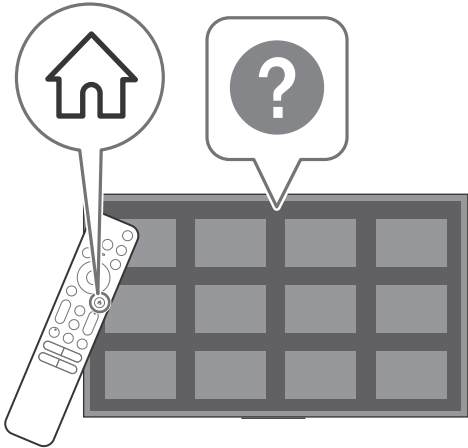




BRAVIA XR

XR-65A95K

About Manuals

This TV comes with the following manuals. Please retain the manuals for future reference.

Setup Guide

- TV installation and setup.

Reference Guide (this manual) / Safety Documentation

- Safety information, remote control, troubleshooting, wall-mount installation, specification, etc.

Help Guide (On screen Manual)

- Settings, functions, Internet connection, troubleshooting, etc.
- To open it, press (Input select) on the remote control and select [Help]. If [Help] does not exist, select [Edit] and add [Help].

You can refer to the Help Guide with your smartphone.

https://rd1.sony.net/help/tv/jga1/h_ga/

IMPORTANT - Read the End User Software Licence Agreement before using your Sony product. Using your product indicates your acceptance of the End User Software Licence Agreement. The software licence agreement between you and Sony is available online at Sony website (<https://www.sony.net/tv-software-licenses/>) or on your product screen. Press (Quick Settings) on the remote control and select [Settings] → [System] → [About] → [Legal information] → [Notices and licences].

- Note**
- Before operating the TV, please read the "Safety Information".
 - Read the supplied safety documentation for additional safety information.
 - Instructions about "Installing the TV to the Wall" are included within this TV's instruction manual.
 - Images and illustrations used in the Setup Guide and this manual are for reference only and may differ from the actual product.
 - Setting menus are subject to change without notice due to software updates.
- For latest information, visit Sony support website.

Location of the identification label

Labels for the TV Model No. and Power Supply rating are located on the rear of the TV. They can be found by removing the terminal cover.

Safety Information

Installation/Set-up

- Install and use the TV set in accordance with the instructions below in order to avoid any risk of fire, electric shock or damage and/or injuries.
- Installation**
- The TV set should be installed near an easily accessible AC power outlet (mains socket).
 - Place the TV set on a stable, level surface to prevent it from falling over and causing personal injury or property damage.
 - Install the TV where it cannot be pulled, pushed, or knocked over.

- You can refer to the Help Guide with your smartphone.
- Install the TV so that the TV's Table-Top Stand does not protrude out from the TV stand (not supplied). If the Table-Top Stand protrudes out from the TV stand, it may cause TV set to topple over, fall down, and cause personal injury or damage to the TV.

Transporting

- Before transporting the TV set, disconnect all cables.
- Before transporting the TV set, remove the stand cover and terminal covers.
- Two or more persons are needed to transport a large TV set.
- When transporting the TV set by hand, hold it as shown below. Do not put stress on the panel and the frame around the screen.
- When lifting or moving the TV set, hold it firmly from the bottom.

- When handling or mounting the TV set, do not lay down the TV.
- When transporting the TV set, do not subject it to jolts or excessive vibration.
- When transporting the TV set for repairs or when moving, pack it using the original carton and packing material.

5-037-311-11(1)



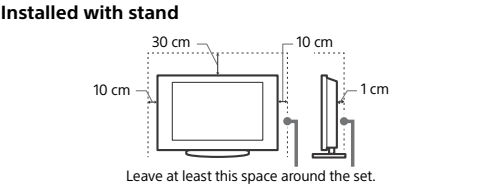
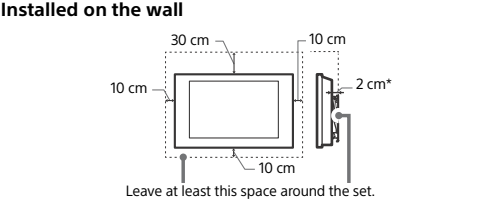
Topple prevention
(Models with supplied support belt kit)

Refer to the Setup Guide on top of the cushion.
The supplied wood screw is only for affixing to a solid object made of wood.

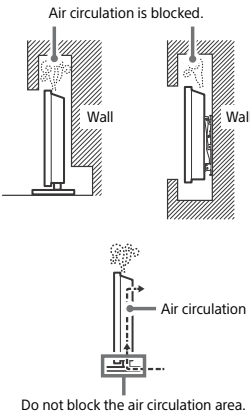
(Except models with supplied support belt kit)

① ×2
② 9 mm - 13 mm
M6 screw (not supplied)
③ 1.5 N·m (15 kgf·cm)
④ Screw (not supplied)
Cord (not supplied)

- Ventilation**
- Never cover the ventilation holes or insert anything into the cabinet.
 - Leave space around the TV set as shown below.
 - It is strongly recommended that you use a Sony Wall-Mount Bracket in order to provide adequate air-circulation.



- * 1 cm for SU-WL8xx only.
- To ensure proper ventilation and prevent the collection of dirt or dust:
 - Do not lay the TV set flat, install upside down, backwards, or sideways.
 - Do not place the TV set on a shelf, rug, bed or in a closet.
 - Do not cover the TV set with a cloth, such as curtains, or items such as newspapers, etc.
 - Do not install the TV set as shown below.



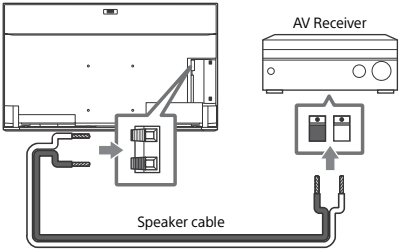
Protecting the TV Screen (OLED TV)

- Precautions to Protect the Screen from Damage**
- Image retention**
- OLED TV's are susceptible to image retention (burn-in) due to the characteristics of the materials used. Image retention may occur if images are displayed in the same location on the screen repeatedly or over extended periods of time. This is not a malfunction of the TV. Avoid displaying images that may cause image retention.
- The following are examples of images that may cause image retention:**
- Content with black bars either on the top and bottom and/or the left and right sides of the screen. (for example, Letterboxed, 4:3 screen, Standard definition)
 - Static images such as photos.
 - On-screen menus, programme guides, channel logos etc.
 - Static content from applications.
 - On-screen tickers, such as those used for news and headlines.
- To reduce the risk of image retention:**
- Sony recommends that you turn off the TV normally by pressing the power button on the remote control or the TV.
 - Fill the screen by changing [Wide mode] to eliminate the black bars. Select [Wide mode] other than [Normal].
 - Turn off the OSD (On Screen Display) by pressing **123** (Control menu) button and select [Info], and turn off the menus from connected equipment.
 - Avoid displaying static images with bright colours (including white), clocks or logos on any portion of the screen.
 - Set the picture settings based on the ambient conditions. The Standard Picture is recommended for home use and when viewing content that often displays the station logos, etc.

- The TV has following features to help reduce/prevent image retention.
- Panel refresh**
- A panel refresh will adjust the panel uniformity. Panel refresh can be performed and should only be used when image retention is very noticeable.
- Caution:**
- The Panel refresh function may affect the panel. Do not perform Panel refresh more than once a year as it may affect the usable life of the panel.
 - Panel refresh takes about one hour to complete.
 - A red, green, or blue line may be displayed on the screen during the Panel refresh, this is not a malfunction of the TV.
 - Panel refresh will only work when the room temperature is between 10 °C and 40 °C.
 - The effectiveness of a panel refresh may vary depending on the image retention condition.
- Pixel shift**
- Automatically moves the image on the screen to prevent image retention.
- Other feature**
- The screen brightness is automatically reduced when displaying still images, clocks, bright colours or logos etc.

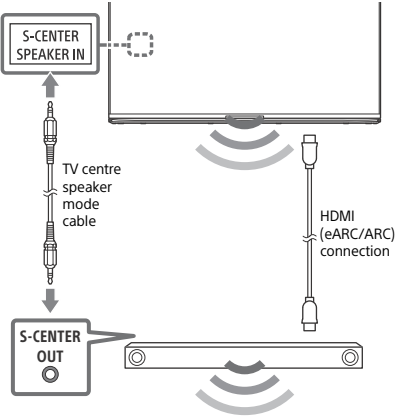
Using TV as Centre Speaker

- Note**
- Before connecting cables, disconnect the AC power cord (mains lead) of both TV and AV receiver.



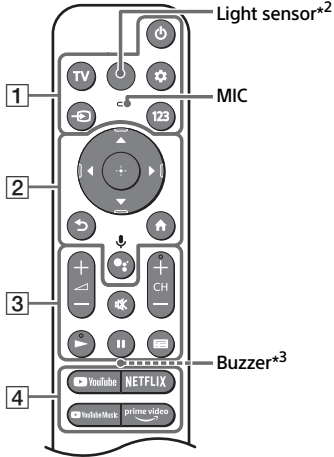
Using TV as Part of Audio System

- Note**
- Before connecting cables, disconnect the AC power cord (mains lead) of both TV and AV receiver.
 - Refer to the instruction manual of the Audio system with S-CENTER OUT terminal for detail.

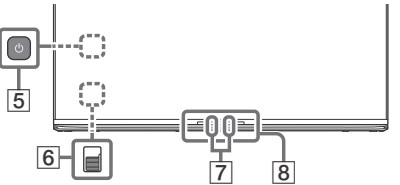


Remote Control and TV

The remote control shape, layout, availability and function of remote control buttons may vary depending on your region/country/TV model/TV settings*1.



- 1** **(Power)**
TV: Display TV channel list or switch to input.
 (Quick settings): Display Quick Settings.
 (Input select): Display and select the input source, etc.
123 (Control menu): Display the Control menu.
- 2** **▲ / ▼ / ◀ / ▶ / ⊕:** On screen menu navigation and selection.
 (Back)
 (Home)
 (Google Assistant) / (Microphone): Use Google Assistant*4*5 or voice search*5.
- 3** **+ / - (Volume)**
 (Mute)*6
CH + / - (Channel)
 / (Guide): Display the digital programme guide of TV or TV box*7.
- 4** **App buttons*8**



- 5** **(Power)**
(It can be found by removing the side cover)
- 6** **BUILT-IN MIC SWITCH:** Turn on/off the built-in MIC. (It can be found by removing the side cover)
- 7** **Built-in MIC*4*5*9:** To enable the built-in MIC, press the Google Assistant/microphone button on the remote control and follow the on-screen instructions.
- 8** **Remote Control sensor / Ambient light sensor / LED**

- *1 For other remote control models, refer to the online Help Guide for details.
- *2 The remote control backlight will illuminate when the light sensor detects the ambient light is low. Automatic illumination of the backlight can be turned off.
- *3 The buzzer will emit a sound when you use the remote finder function. Refer to the online Help Guide for details.
- *4 Only for limited region/country/model/language.
- *5 Google Assistant or voice search requires an Internet connection.
- *6 Accessibility shortcut is available by pressing and holding  (Mute).
- *7 [TV box setup] setting is required.
- *8 Installation of the NETFLIX app may be required depending on your region/country.
- *9 Power consumption will increase when the built-in MIC is enabled as it is always listening.



For more information, refer to the Help Guide.
Press  (Input select) on the remote control and select [Help]. If [Help] does not exist, select [Edit] and add [Help].

Installing the TV to the Wall

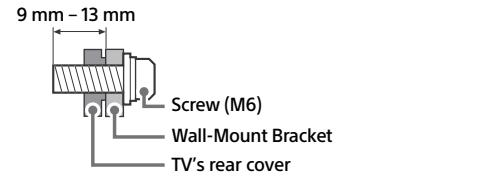
Using the optional Wall-Mount Bracket (SU-WL850 or SU-WL450)* (not supplied)

To Customers:
For product protection and safety reasons, Sony strongly recommends that installation of your TV be performed by Sony dealers or licensed contractors. Do not attempt to install it yourself.

To Sony Dealers and Contractors:
Provide full attention to safety during the installation, periodic maintenance and examination of this product.

Wall-Mount Bracket Installation Information
For instructions on Wall-Mount Bracket installation, see the Installation Information (Wall-Mount Bracket) on the product page for your TV model.
<https://www.sony-asia.com/support>

- Follow the instruction guide provided with the Wall-Mount Bracket for your model. Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.
- Sony is not liable for any damage or injury caused by mishandling or improper installation.
- Only qualified service personnel should carry out wall-mount installations.
- For safety reasons, it is strongly recommended that you use Sony accessories, including:
 - Wall-Mount Bracket SU-WL850
 - Wall-Mount Bracket SU-WL450
- Be sure to use the screws supplied with the Wall-Mount Bracket when attaching the Wall-Mount Bracket to the TV set. The supplied screws are designed as indicated by illustration when measured from the attaching surface of the Wall-Mount Bracket.
The diameter and length of the screws differ depending on the Wall-Mount Bracket model. Use of screws other than those supplied may result in internal damage to the TV set or cause it to fall, etc.



- Be sure to store the unused screws and Table-Top Stand in a safe place until you are ready to attach the Table-Top Stand. Keep the screws away from small children.

* Only for limited region/country/model.

Using the Camera and Microphone Unit (supplied)

A software update may be required to use the Camera and Microphone Unit. For the latest information about software updates for your TV, visit:
<https://www.sony-asia.com/support>

Troubleshooting

General troubleshooting for issues like: black screen, no sound, frozen picture, TV does not respond, or network is lost, do the following steps.

- Restart your TV by pressing the power button on the remote control for about five seconds. The TV will restart. If the TV does not recover, try unplugging the AC power cord (mains lead) then press the power button on the TV and release it. Wait for two minutes, and plug in the AC power cord (mains lead).
Or, press the power button on the TV for about 40 seconds until the TV turns off.
- Refer to the Help menu shown below.
- Connect your TV to the Internet and perform a software update. Sony recommends you to keep your TV software updated. Software updates provide new features and performance improvements.
- Visit Sony support website (information provided at the end of this manual).

When you plug in the TV, the TV may not be able to turn on for a while even if you press the power button on the remote control or the TV.

It takes time to initialize the system. Wait for about one minute, then operate it again.

The remote control does not function.
• Replace the batteries.

The parental lock password has been forgotten.
• Enter 9999 for the PIN and enter the new PIN.

The screen becomes darker while watching TV.
• If the whole image or part of the image remains still, the screen brightness will be gradually reduced to prevent image retention. This is not a malfunction of the TV.

You are concerned about image retention.
If the same image is displayed repeatedly or for long periods of time, image retention may occur. To reduce image retention, we recommend that you turn off the TV normally by pressing the power button on the remote control or the TV.

Note
• Perform Panel refresh only when image retention is particularly noticeable. Avoid performing Panel refresh more than once a year because it may affect the usable life of the panel.
• Images that include clocks, logos and bright colours (including white) easily cause image retention. Avoid displaying these types of images for long periods of time, otherwise image retention may occur.

A red, green, or blue line appears on the screen.
• The Panel refresh has been performed. A red, green, or blue line may be displayed on the screen during the Panel refresh. This is not a malfunction of the TV. Panel refresh starts after the TV is turned off and takes about one hour to complete.

The message [Panel refresh did not finish...] is displayed.

When i) the TV is turned on, ii) the AC power cord (mains lead) is unplugged, or iii) the room temperature falls outside of the range between 10 °C and 40 °C during the Panel refresh, the Panel refresh is not completed. Please avoid the above three conditions during the Panel refresh.



For more information on troubleshooting, refer to the Help Guide.
Press  (Input select) on the remote control and select [Help]. If [Help] does not exist, select [Edit] and add [Help].

Specifications

System

Panel system: OLED (Organic Light Emitting Diode) Panel
TV system: Depend on your country/area selection/TV model
Analogue: B/G, I, D/K, M
Digital: DVB-T/DVB-T2
Colour system: PAL/SECAM/NTSC3.58/NTSC4.43
Channel coverage: Depend on your country/area selection/TV model
Analogue: UHF/VHF/Cable
Digital: UHF/VHF
Sound output: 20 W + 20 W + 10 W + 10 W
Wireless technology
Protocol IEEE 802.11a/b/g/n/ac
Bluetooth® Version 4.2

Input/Output jacks

Antenna (aerial)/cable
75 ohm external terminal for VHF/UHF
 /  VIDEO IN / S-CENTER SPEAKER IN
Video/Audio input (mini jack)
S-centre speaker input (mini jack)
HDMI IN 1/2/3/4 (HDCP 2.3-compatible)
Video:
4096 × 2160p (50, 60 Hz)*1*2, 4096 × 2160p (24 Hz)*1, 3840 × 2160p (50, 60 Hz)*2, 3840 × 2160p (24, 25, 30 Hz), 1080p (30, 50, 60, 100, 120 Hz), 1080/24p, 1080i (50, 60 Hz), 720p (30, 50, 60 Hz), 720/24p, 576p, 480p, PC Formats*3
3840 × 2160p (100, 120 Hz)*2*4
Audio:
In eARC (Enhanced Audio Return Channel) mode
Refer to the online Help Guide for details.
Except eARC mode
5.1 channel linear PCM: 32/44.1/48/88.2/96/176.4/192 kHz 16/20/24 bits, Dolby Audio, Dolby Atmos, DTS
eARC/ARC (Enhanced Audio Return Channel/Audio Return Channel) (HDMI IN 3 only)*5
In eARC mode
Refer to the online Help Guide for details.
In ARC mode
Two channel linear PCM: 48 kHz 16 bits, Dolby Audio, Dolby Atmos, DTS
 DIGITAL AUDIO OUT (OPTICAL)
Digital optical jack (Two channel linear PCM: 48 kHz 16 bits, Dolby Audio, DTS)
 (Stereo mini jack)
Headphone
 1,  2
USB port 1 supports High Speed USB (USB 2.0)
USB port 2 supports Super Speed USB (USB 3.2 Gen 1)
 LAN
10BASE-T/100BASE-TX connector (Depending on the operating environment of the network, connection speed may differ. The communication rate and quality are not guaranteed.)
CENTER SPEAKER IN
Centre speaker input terminal

Camera and Microphone Unit
Camera and Microphone Unit terminal

Power and others

Power requirements
220 V – 240 V AC, 50/60 Hz (India model only)
110 V – 240 V AC, 50/60 Hz (except India model)
Screen size (measured diagonally) (Approx.)
65 inches / 163.9 cm
Power consumption
Indicated on the rear of the TV
Standby power consumption*6*7
Jordan/UAE/Egypt: 0.50 W, Others: 0.5 W
Display resolution (horizontal × vertical) (pixels)
3840 × 2160
Output rating
500 mA (for USB 1), 900 mA (for USB 2)

Dimensions (Approx.) (w × h × d) (mm)

with Table-Top Stand (with camera)
Front position style: 1444 × 851 × 301
Back position style: 1444 × 877 × 282
without Table-Top Stand (with camera)
1444 × 852 × 56

Stand width (Approx.) (mm)

1441
Mass (Approx.) (kg)
with Table-Top Stand (with camera)
40.9
without Table-Top Stand (without camera)
27

Others

Optional accessories
Wall-Mount Bracket: SU-WL850 / SU-WL450
Operating temperature: 0 °C – 40 °C

- *1 When 4096 × 2160p is input and [Wide mode] is set to [Normal], the resolution is displayed as 3840 × 2160p. To display 4096 × 2160p, set [Wide mode] setting to [Full 1] or [Full 2].
- *2 Refer to the on screen menu to set [HDMI signal format].
- *3 Refer to the online Help Guide for details.
- *4 HDMI IN 3 & 4 only. Use the Ultra High Speed HDMI Cable to connect.
- *5 Connect your audio system to the HDMI IN 3 to route TV audio to your audio system.
- *6 Specified standby power is reached after the TV finishes necessary internal processes.
- *7 Standby power consumption will increase when your TV is connected to the network.

Note
• Optional accessories availability depends on countries/region/TV model/stock.
• Design and specifications are subject to change without notice.
• Subscriptions for services and applications may be required and additional terms, conditions and/or charges may apply when using Google Assistant.

Notes on Digital TV function

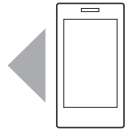
- Any functions related to Digital TV (**DVB**) will only work in countries or areas where DVB-T/DVB-T2 (MPEG-2 and H.264/MPEG-4 AVC) digital terrestrial signals are broadcast. Please confirm with your local dealer if you can receive a DVB-T/DVB-T2 signal where you live.
- This TV set complies with DVB-T/DVB-T2 specifications, but compatibility with future DVB-T/DVB-T2 digital terrestrial broadcasts are not guaranteed.
- Some Digital TV functions may not be available in some countries/areas.

Trademark Information

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- Google TV is the name of this device's software experience and a trademark of Google LLC. Google, YouTube and other marks are trademarks of Google LLC.
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Support

<https://www.sony-asia.com/support>