

Sunbeam

Power Boost Handheld Garment Steamer

User Guide

SGC2000



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Thank you for purchasing the Sunbeam Power Shot Handheld Garment Steamer. With continuous steam technology and powerful shot of steam, this Steamer will bring out the best in garments, linens, drapes and more-quickly and efficiently! .

Important Instructions - Retain For Future Use

تأكد من تفهم احتياطات السلامة المذكورة اعلاه

請務必理解下列的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich, dass die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώνετε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری بکنید کہ احتیاط‌های بالا حتماً درک بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşıldığından emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

Sunbeam's Safety Precautions

When using electrical appliances, basic safety precautions should always be followed including the following:

Read all instructions

1. Use appliance only for its intended use.
2. To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
3. Always turn the appliance to "Off" before plugging or unplugging the appliance from the electrical outlet. Never pull the cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
4. Do not allow cord to touch hot surfaces. Let appliance cool completely before putting away. Loop cord loosely around appliance when storing.
5. Make sure unit is off, unplugged and allow it to cool completely before filling or cleaning.
6. Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
7. Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance, take it to a qualified service center for examination and repair. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury to persons when the appliance is used.
8. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
9. Burns could occur from touching hot metal parts, hot water, or steam. Use care when you turn a steam appliance upside down – there may be hot water in the reservoir.
10. To reduce the risk of contact with hot water emitting from steam vents, check appliance before each use by holding it away from body and operating steam button.
11. To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit.
12. If an extension cord is absolutely necessary, a cord with an ampere rating equal to or greater than the maximum rating of the iron shall be used. A cord rated for less amperage can result in a risk of fire or electric shock due to overheating. Care shall be taken to arrange the cord so that it cannot be pulled or be tripped over.
13. When filling the water tank, watch for water that can drip onto the floor and cause you to slip and fall.
14. When using the shot of steam, be careful.
CAUTION: Hot water may eject from the exit.
15. Appliance may cause personal injury or be damaged if dropped.
16. The use of attachments not recommended or sold by the appliance manufacturer may cause injuries or void your warranty.
17. To avoid personal injury and damage to the appliance, only add water to the water tank. NEVER add cleaning solutions, perfumes, oils or any other chemical additives.
18. Care should be taken when using the appliance due to the emission of steam.
19. Children should be supervised to ensure that they do not play with the appliance.

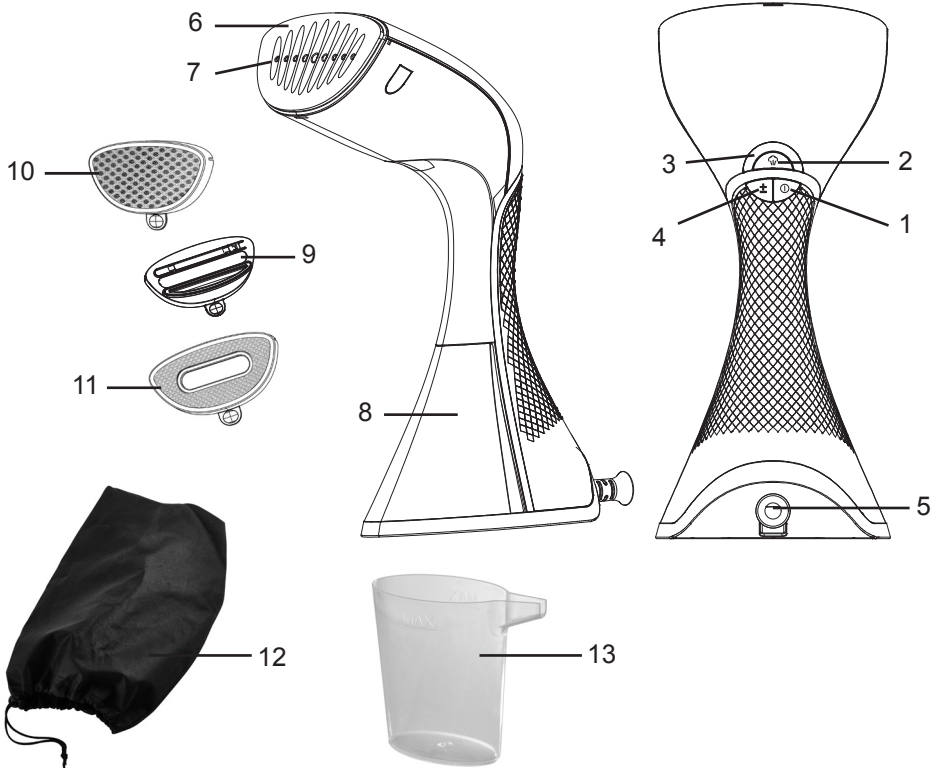
SAVE THESE INSTRUCTIONS

HOUSEHOLD USE ONLY

Before First Use

- Unpack your Steamer; remove and peel off any labels adhered to the unit.
- Remove and save instruction manual.
- Wipe outside of the unit with a damp cloth or sponge to remove any dust. Dry thoroughly.
- Keep unit on a flat, level surface.
- When using your Steamer for the first time, you may notice a small amount of smoke and a slight odour. This is normal when heating the appliance for the first time and there is no reason for concern.

Sunbeam Power Boost Handheld Garment Steamer



1. «ON» (I) - «OFF» (O) button
2. Continuous steam / shot of steam button
3. Power / pre-heating / steam mode / shot of steam / auto-off / descale indicator
4. Steam mode selection button
5. 3m power cord
6. CeraFlow ceramic press plate
7. Steam holes
8. Detachable water tank
9. Fabric Brush
10. Steam Diffuser
11. Lint Pad
12. Travel bag
13. Fill cup

LED indicators on your handheld garment steamer

Your handheld garment steamer has LED indicators to alert you of the following states:

| State | LED Colour | Indication |
|------------------------|------------|--|
| Pre-heating | Red | Flashes every second 35 times and illuminates solid when ready to use. |
| Auto-off | Blue | Breathes slowly on and off. |
| De-scale reminder | Red | Flashes every second. |
| Cleaning / drying mode | Red | 3 red lights flash. |
| Shot of steam | Red | 3 red lights illuminate in succession |

Features of your Sunbeam Steamer

Heated press bar – Works like an iron soleplate to press wrinkles out.

Wide steam exit – Provides wide coverage of steam for your garments and fabrics.

Continuous Steam – Gives you the option to steam on demand for up to 16 minutes of continuous steam. There are 3 steam settings for different fabric types.

Boost Shot of Steam – Gives you a highly concentrated shot of steam for a short period of time.

Removable water tank – Easy to remove for quick refills. A water inlet tube inside the water transmits the water from the tank to steamer head.

Operating Instructions

FILLING WATER TANK

Warning: To avoid personal injury and damage to the unit, only add water to the water tank. NEVER add cleaning solutions, perfumes, oils or any other chemical additives.

Note: Your Steamer is designed to be used with tap water. However, if you have hard water, we recommend using distilled water for better results.

1. Make sure the unit is unplugged.
2. Stand the unit on a flat, stable surface and grasp the handle.



Figure 1




3. Pull the water tank out away from the steamer body.
4. The fill inlet is located on the top of the tank.
Note: If you need to add water while steaming, unplug the steamer, wait until it cools and follow above steps. If a loud vibrating noise is heard, then the water level is low and needs to be refilled.
5. Remove the rubber inlet cover and using the water cup, fill the tank to the MAX line.
6. Close the inlet cover and wipe off any water on the tank surface.
7. Return the tank to the garment steamer, making sure that it snaps securely into place.

OPERATING INSTRUCTIONS

Warning: Never use steam on silks or synthetics.

Note: Before first use or if the Steamer has not been used for a long period of time, it will be necessary to prime the appliance. See 'Cleaning your handheld garment steamer before use' for instructions.

1. Fill the water tank to the max line with tap water. CAUTION, in hard water areas – we recommend using distilled water.
2. Plug the unit into the electrical mains outlet.
3. Press the «ON» (I) - «OFF» (O) button to turn the Steamer «ON» (I).
4. The power indicator will illuminate and will flash every second whilst the unit pre-heats.
5. Allow the Steamer to warm up. This can take up to 35 seconds. Note: You may hear a tapping noise during the heat-up cycle. This is normal.
6. When the power indicator stops flashing and illuminates solid, the appliance is ready to use.
7. This Steamer has 3 options for steam. To select a steam setting press the +/- button to cycle through the modes.
 - a. One light will illuminate to indicate 'Low' mode for delicate fabrics or freshening lightly wrinkled garments.

- b. Two lights indicate 'Normal' mode for everyday cottons and polyester fabrics with moderate wrinkles.
 - c. Three lights indicate 'Turbo' mode for thicker fabrics and heavily wrinkled fabrics.
8. Position the steam nozzle away from you and others. Press the steam button  once to release continuous vertical and horizontal steam. Note: Once the steam button  is pressed this will lock into steam mode.
 9. To stop the steam, press the steam button .
 10. To switch off the Steamer, press and hold the «ON» (I) - «OFF» (O) button until the garment steamer switches off. This may take a few seconds.
 11. Unplug the device when not in use. Empty the water tank and allow the handheld garment steamer to cool down before storing.


USING BOOST SHOT OF STEAM

1. To operate shot of steam, double press the steam button quickly.
2. The steam mode indicator lights will illuminate in succession.
3. The Steamer will generate a highly concentrated shot of steam for a short period of time.

USING THE ATTACHMENTS

The below attachments can be used with the Steamer:

- i. Fabric brush - separates the fibres on thicker fabrics for better steam penetration.
- ii. Steam Diffuser - for even steam distribution and prevents water drips.
- iii. Lint pad - removes hair, fur and dust.

 **Warning:** Make sure the Steamer is unplugged and cool before applying attachments. If the unit has been in use, allow the unit to cool down completely first before changing attachments as the press plate will still be hot.

1. To affix an attachment, snap the attachment over the press plate.

USING YOUR STEAMER VERTICALLY

You can use your Steamer in the vertical position to press with steam hanging garments and drapes.

Caution: Heated press bar gets hot. Do not touch!

1. Hang your garment to be steamed on a clean, rust-free hanger.

Caution: Burns could occur from touching hot metal parts, hot water, or steam. Use care when you turn a steam appliance upside down – there may be hot water in the water tank.

2. Press the Steam button on.
3. Hold your Steamer by the handle in vertical position with the head pointing toward the fabric and away from you and your body.

Warning: Steam is hot. Always point steamer exit away from yourself, other persons, pets, plants and walls. Never steam clothes while they are being worn.

4. With your free hand, pull the fabric tight.
5. Touch the fabric lightly with the heated press bar, moving it in a downward motion, beginning at the top of the garment and moving downward.

Caution: The heated press bar gets hot, do not touch.

6. Repeat this step until fabric is wrinkle free.

Tip: For more difficult wrinkles, try steaming from the underside of the fabric.

STEAMING HORIZONTALLY

You can also use your Steamer as an iron to refresh sheets, pillows, mattress, sofas and more.

1. Once the Steamer has reached set temperature, use steam, and hold the steamer in a horizontal position, moving it continuously over the fabric being steamed.

Caution: The heated press plate gets hot, do not touch.

Caution: Burns could occur from touching hot metal parts, hot water, or steam. Use care when you turn a steam appliance upside down – there may be hot water in the reservoir.

TIPS FOR APPLYING STEAM

- Improper use of the Steamer can cause property damage due to the steam. Always read the instructions in this manual before using your Steamer.
- Do not operate the Steamer with an empty water tank. To add water during operation, turn steamer off, wait for it to cool down then remove water tank and refill.
- Always read the fabric care labels to help determine fabric type to be steamed. If unsure of fabric's fibre test a small hidden area, such as an inside seam or hem, before steaming.
- For more difficult wrinkles, try steaming from the underside of the fabric.
- When steaming, touching fabric lightly with the steam nozzle can help in wrinkle removal. It is important to make contact with the garment and/or fabric.
- Heavier fabrics require more steam.
- Only use water in the unit. Do not add cleaning solutions, scented perfumes, oils or any other chemicals to the water that can cause damage to the appliance.
- When hanging garment on a door while steaming, be careful not to damage the door with steam.

- After use, empty water tank by turning it upside down to ensure all water empties out and avoid leaks.
- When steaming, move the steamer continuously over the item being pressed. Do not keep steamer over an area for any period of time to avoid damage to the fabric.

SAFETY AUTO OFF FEATURE

⚠ Warning: ALWAYS disconnect your handheld garment steamer from the mains supply socket after use. NEVER leave the appliance unattended with the auto shut off function in operation.

An electronic safety device will automatically switch the heating element off when the appliance has been powered on continuously for 15 minutes. To indicate that the heating element has been switched off, the power indicator light will illuminate and slowly breath on and off. To re-activate the handheld garment steamer:

1. Press the «ON» (I) - «OFF» (O) button to turn the handheld garment steamer «ON» (I).
2. The power indicator will illuminate and will flash every second whilst the unit pre-heats.
3. Allow the Steamer to warm up. This can take up to 35 seconds.
4. When the power indicator stops flashing and illuminates solid, the appliance is ready to use.

Care And Cleaning

CLEANING

1. Make sure unit is off, unplugged and allow it to cool completely before cleaning.
2. If there is water in the water tank, remove the tank and turn it upside down to ensure all the water empties out.
3. Wipe exterior surfaces with a soft, damp cloth. Dry thoroughly.

Warning: Never immerse steamer, cord or plug in water or any other liquid.

- Do not use abrasive cleaners or scouring pads that can scratch the surface.
- Do not place in the dishwasher.

CLEANING WITH VINEGAR AND WATER

It is recommended to clean your Steamer every two months to reduce mineral buildup that can affect the performance of your unit.


1. Turn off the unit and let it cool completely.
2. Remove water tank and make sure it is empty.
3. Fill water tank with a solution of 50% white vinegar and 50% water up to the max level.
4. Plug unit into electrical outlet and press the continuous steam button to run a full steaming cycle.
5. Once steaming is finished, fill with clean water and repeat process until the vinegar odour is eliminated.

DESCALING INSTRUCTIONS

⚠ Warning: Do not use harsh abrasives, chemical cleaners or solvents to descale your Steamer.

⚠ Warning: We advise you do this operation in a vented room.

After accumulative use, the steam mode indicator lights will flash to indicate that the Steamer requires descaling. Descaling helps to remove scale and impurities to prolong the life of your appliance. If the water in your area is very hard, the descaling should be performed more frequently.

- 1) Remove the water tank.
- 2) Remove the rubber inlet cover.
- 3) Using the water fill cup, fill the water tank to the max line with tap water. However, if you have hard water, we recommend using distilled water for better results.
- 4) Close the inlet cover and wipe off any water on the water tank surface.
- 5) Return the water tank to the Steamer, making sure that it snaps securely into place.
- 6) Plug the unit into the electrical mains outlet.
- 7) Press the «ON» (I) - «OFF» (O) button to turn the Steamer «ON» (I).
- 8) The power indicator will illuminate and will flash every second whilst the unit pre-heats.
- 9) Allow the Steamer to warm up. This can take up to 35 seconds.
- 10) When the power indicator stops flashing and illuminates solid, the appliance is ready to use.
- 11) Stand the Steamer on its base on a flat, stable and heat-resistant surface.
- 12) Position the steam nozzle away from you and others.
- 13) Press and hold the +/- steam setting button and steam button  at the same time for 5 seconds.
- 14) The Steamer will enter a cleaning cycle for 1 minute. The steam mode indicator lights will blink quickly whilst in cleaning mode.
- 15) Once the cleaning cycle is complete, the unit will automatically enter drying mode for 20 seconds. The drying cycle is complete once the steam mode indicator lights stop blinking.
- 16) The steam setting will return to the previous selection.

STORAGE

Wind cord in loops and store the unit upright on a clean and dry flat surface. Ensure the water tank is empty. If not, remove it and turn it upside down to empty tank.

Troubleshooting

| Problems | Possible Causes | Solutions |
|---|--|---|
| There is no steam. | The appliance is not plugged in, or not switched on. | Check that your appliance is correctly plugged in and switched on. |
| | The water level is too low. | Unplug your appliance and refill it. |
| | The water tank is not fully in place. | Ensure that the fill inlet cover is closed and that the water tank snaps when put into place. |
| | The appliance is in auto-off mode. | Refer to the 'Auto shut off feature' section. |
| There is noise emitting from the appliance. | The water level is too low and the pump is pulling air. | Unplug your appliance and refill it. |
| | The appliance is heating up. | This is normal when the appliance is heating up. |
| The appliance does not heat up. | The appliance is not plugged in, or not switched on. | Check that your appliance is correctly plugged in and switched on. |
| | The appliance is in auto-off mode. | Refer to the 'Auto shut off feature' section. |
| The water tank is leaking. | The water tank is not fully in place or the fill inlet cover is not closed properly. | Ensure that the fill inlet cover is closed and that the water tank snaps when put into place. |
| Steam rate decreases. | Calc build up. | Refer to the 'Descaling instructions' section. |
| The steam leaves stains on the fabric or the appliance spits. | You are using water with additives. | Never add any additive in the water tank. |
| | The appliance has not been cleaned enough after the descaling operation. | Refer to the 'Descaling instructions' section. |
| | You are using liquids other than water to descale the product. | Use only water during descaling operation. We recommend using distilled water. |

Warranty

2
Year
Replacement
Guarantee

This Sunbeam product is covered by a 2 year replacement or repair warranty, which is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia) or New Zealand Consumer Guarantees Act (if your product was purchased in New Zealand).

Should you experience any difficulties with your product during the warranty period, please contact our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Australia

www.sunbeam.com.au
1300 881 861

New Zealand

www.sunbeam.co.nz
0800 786 232

Upon receipt of your claim, Sunbeam will seek to resolve your difficulties or, if the product is defective, advise you on how to obtain a replacement or refund.

To assist us in managing warranty claims, we recommend you register your product as soon as practicable after purchase by creating a MySunbeam account on our website and uploading a copy of your original receipt.

In order to make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested (if not already uploaded to our website).

Should your product develop any defect within 2 years of purchase because of faulty materials or workmanship, we will replace or repair it, at our discretion, free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

Our replacement or repair warranty only applies where a defect arises as a result of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction booklet), accidental damage, or normal wear and tear.

Your warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage; or
- cover damage caused by:
 - power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;

- servicing or modification of the product other than by Sunbeam or an authorised Sunbeam service centre;
- use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Sunbeam specifications; or
- exposure of the product to abnormally corrosive conditions; or

- extend beyond 3 months if the product is used in commercial, industrial, educational or rental applications.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, contact your nearest Sunbeam service centre. For a complete list of Sunbeam's service centres, visit our website or call our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Need help with your appliance?

Contact our customer service team or visit our website for information and tips on getting the most from your appliance.

Australia | visit www.sunbeam.com.au
phone 1300 881 861

New Zealand | visit www.sunbeam.co.nz
phone 0800 786 232

Newell Australia Pty Ltd. ABN 68 075 071 233

Sunbeam is a registered trade mark.

Made in China to Sunbeam's specification.

Due to minor changes in design or otherwise,
the product you buy may differ slightly from the one shown here.

Approved by the appropriate electrical regulatory authorities.

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