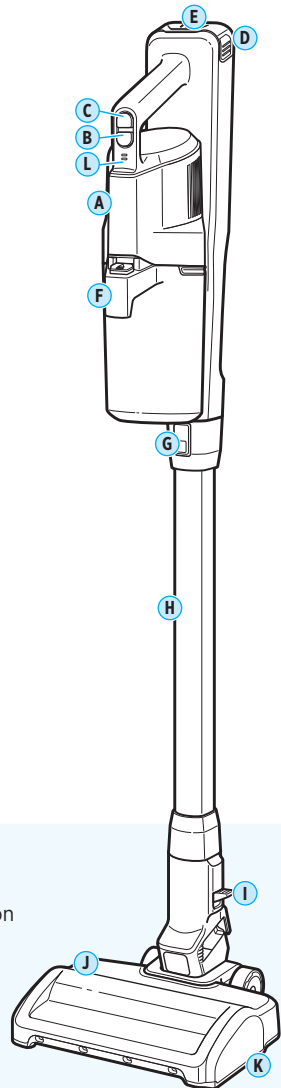




POWERCLEAN DUALBRUSH

STICK VACUUM
MODEL 4255

Important Safety Instructions2
Assembly 4
Charging the Battery5
Using Your Vacuum7
Above-Floor Cleaning8
Emptying the Dirt Tank.....9
Cleaning and Replacing the Filters.....10
Maintaining the Brush Roll 11
Troubleshooting12
Warranty13



Product Overview

- A. Hand Vacuum
- B. Power Button
- C. Mode Button
- D. Battery Release Button
- E. Battery
- F. Dirt Tank Release Button
- G. Hand Vac Release Button
- H. Extension Wand
- I. Wand Release Lever
- J. Motorized Foot
- K. Brush Roll Release
- L. AutoAdjust Technology

SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Do not expose to rain.
	Store indoors.
	Do not use on wet surfaces.
	Protection against moving parts.
	Risk of automatic start-up.
	Always turn unit off prior to charging.
	Detachable power supply unit.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

SYMBOL	EXPLANATION
	This symbol means to recycle. Do not mix batteries with general household waste. Recycle used batteries at your nearest recycling center.
	Allow parts to dry.
	Lock.
	Direct current.
	Recycle Li-ion battery.
	Corrugated Recycles.
	Safety isolating transformer, short-circuit proof.
	Polarity of D.C. power connector.v
	Power supply unit, switch mode; switchmode power supply unit.
	Corrugated fibreboard
	Non-corrugated fibreboard
	Paper
	Power ON/Stand-by Switch
	Battery Recycle

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Do not immerse in water or liquid.
- Recycle batteries, do not mix with household waste.
- Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- This appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- Children should be supervised to ensure that they do not play with the appliance.
- The appliance must be disconnected from the supply mains when removing the battery.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- Battery pack and charger base output terminals are not to be short-circuited.
- The supply terminals are not to be short-circuited.
- Different types of batteries or new and used batteries are not to be mixed.

- This appliance contains lithium ion type batteries that are replaceable by the user.
- If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not use outdoors or on wet surfaces. Do not expose to rain. Store indoors
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Risk of injury from moving parts. "Moving Part name" may start unexpectedly. Turn OFF before cleaning or servicing.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use exclusively with an E-TEK charger: Model ZD024M300100EU for European Type (Type C/F) plugs, ZD024M300100BS for British Type (Type G) plugs, and ZD024M300100AU for Australian Type (Type I) plugs.

Warnings (continued)

- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range: 4-40°C/40-104°F. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the battery pack except as indicated in the instructions for use and care.
- If the appliance is to be stored unused for a long period, the batteries should be removed.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire. Do not dismantle, open or shred battery pack. Do not subject battery pack to mechanical shock. Dispose of used batteries promptly and properly.
- Keep batteries out of reach of children
- The battery must be removed from the appliance before it is scrapped.
- The battery is to be disposed of safely.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- The battery is to be disposed of safely. See www.BISSELL.com
- This product contains Lithium-Ion rechargeable batteries. DO NOT mix Lithium-Ion batteries with general household waste. *According to Federal and State regulations, removal and proper disposal of Lithium-Ion batteries is required. For specific battery dis
- Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.
- Do not use non-rechargeable batteries in place of rechargeable batteries.
- Do not use modified or damaged batteries.
- Do not charge the appliance while self-standing.
- Use only with BISSELL battery pack model P/N 1644209, 1644126, 4140.
- Do not use the damaged cord or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not use the appliance during charging.
- Turn off all controls before unplugging.
- Do not pull or carry charger by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep charger cable away from heated surfaces.
- To unplug, grasp the charger plug, not the cable.
- Do not handle charger or appliance with wet hands
- Battery pack and charger base output terminals are not to be short-circuited.
- Do not charge the unit outdoors.
- Do not recharge, disassembled, heat above 60°C or incinerate.
- Do not modify or attempt to repair the appliance except as indicated in the instruction for use and care.
- Keep the temperature range of between 4-40°C when charging battery, storing unit or during use.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

- Brush roll continues to turn while product is turned on and rotating brush tools are attached. To avoid damage to carpet, rugs, furniture and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.
- With brush roll on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.

TOOLS INCLUDED IN BOX WILL DIFFER BY MODEL

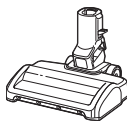
To see what's included with your purchase, check the "Carton Contents" list on the top flap of the box.



Hand vacuum with Battery Installed



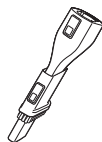
Extension Wand



Motorized Foot



FurFinder™ Tool



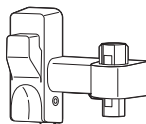
2-in-1 Dusting Brush



Additional Battery

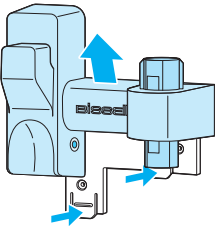


Dual Charging Dock

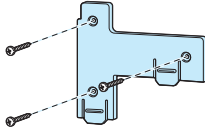


Wall Mount

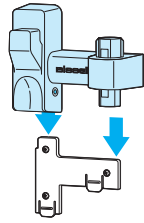
Assembly



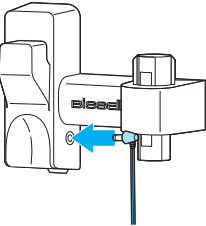
1. Pull and remove wall mount from plate.



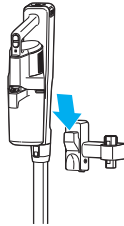
2. Secure plate to the wall with the three screws, making sure the charging cable reaches from wall mount to outlet.
Note: Use provided dry wall anchors unless drilling directly into a stud.



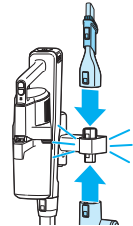
3. Slide mount onto plate until it clicks into place.



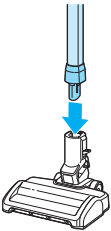
4. Install the charger to side of mount, then plug into wall.



5. Place vacuum on mount.



6. Install tools to mount until they click into place.



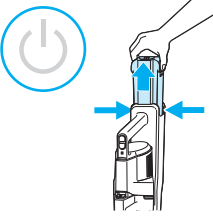
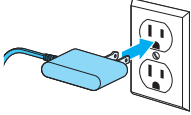
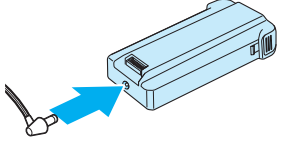
7. Install extension wand into the motorized foot until it clicks into place.



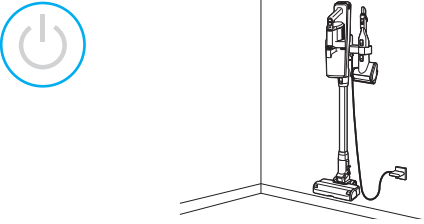
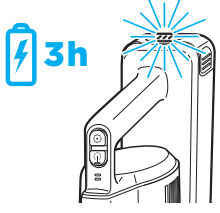
8. Install the extension wand into the hand vacuum until it clicks into place.

Charging the Battery


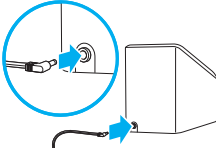
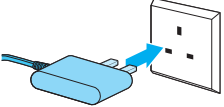
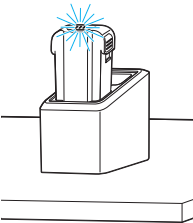
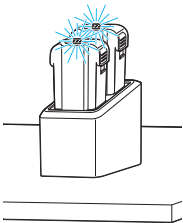
Charging Without Wall Mount

		
<p>1. Power OFF. Press and hold battery release buttons and then pull battery up to remove from vacuum.</p>	<p>2. Plug charger into wall outlet.</p>	<p>3. Plug charger into battery.</p>

Charging With Wall Mount

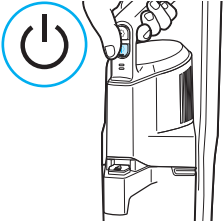
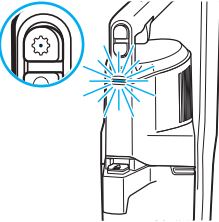
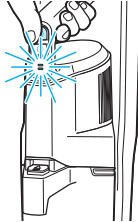
	
<p>1. Power OFF. Place vacuum on wall mount. Machine will start charging automatically when properly mounted. Battery indicator lights will illuminate while charging.</p>	<p>2. Machine will take up to 3 hours to charge. Battery lights will turn off when fully charged.</p>

Using the Dual Charger

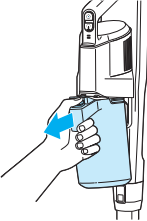
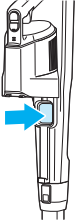

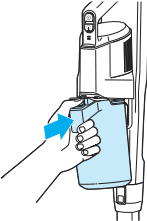

		
<p>1. Place dual charger on flat surface like a counter.</p>	<p>2. Plug charging cable into the back of the dual charger.</p>	<p>3. Plug charger into outlet.</p>
		
<p>4. Insert one or two removeable batteries into the dual charger.</p>	<p>5. Batteries will take up to 3 hours to charge. Battery lights will turn off when fully charged.</p>	

Using Your Vacuum

This vacuum can be used as a stick vacuum, hand vacuum, or extended reach with a hand vacuum and wand. Eco mode for area rugs & carpet to prevent the brush rolls from stalling. For hard floors we would suggest Turbo Mode. For most battery efficient cleaning we recommend AutoAdapt Mode.

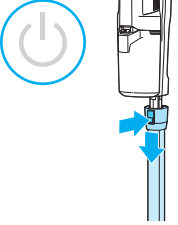
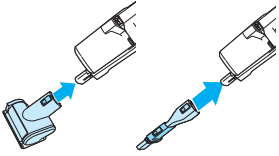
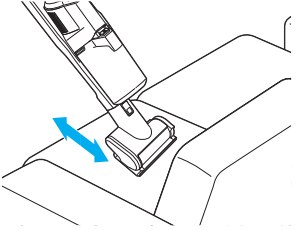
		
<p>1. Press power button to turn machine ON. It will start in AutoAdapt mode.</p>	<p>2. AutoAdapt: For most efficient battery usage, the unit will automatically adjust suction power based on debris level.</p> <p>Eco = White light: For smaller & light messes on carpet & area rugs.</p> <p>Medium = Blue light: For medium messes where higher suction power is needed.</p> <p>Turbo = Red light: For heavy messes that require the most suction power.</p>	<p>3. Suction power can be manually adjusted using the mode button.</p> <p>Eco = 1 light: For smaller & light messes on carpet & area rugs. RUNTIME: 50 mins in Hand Vacuum mode.</p> <p>Turbo = 2 lights: For heavy messes that require increased suction power. Use sparingly to preserve battery life. RUNTIME: Up to 13 minutes.</p>

AutoAdapt Sensor Maintenance

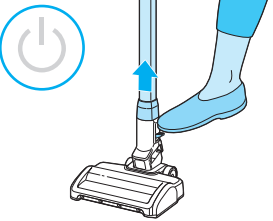
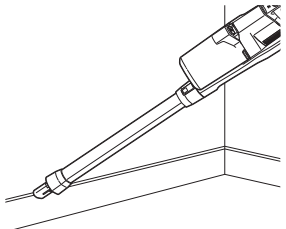
		
<p>1. Remove the dirt tank from the hand-vac.</p>	<p>2. Inspect dust sensor lens inside the air duct for blockages.</p>	<p>3. Clean the dust sensor lens using a dry cloth.</p>
		
<p>4. Install the dirt tank.</p>	<p>5. Power on the hand vacuum and verify whether the issue has been resolved.</p>	

Above-Floor Cleaning

Using the Hand Vacuum

		
<p>1. Power OFF. Press release button to remove extension wand or tools.</p>	<p>2. Attach your desired tool. Note: The hand vacuum has a built-in crevice tool.</p>	<p>3. Use tool to clean furniture, carpeted stairs or other surfaces. Note: For loose fabrics, use on ECO mode. Avoid using on hard surfaces.</p>

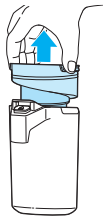
Using the Extension Wand

	
<p>1. Power OFF. Use your foot to gently press the wand release lever. Pull up on hand vacuum to remove.</p>	<p>2. Attach your desired tool. Note: The extension wand has a built-in crevice tool.</p>

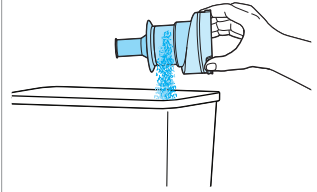
Emptying the Dirt Tank



1. Power OFF. Press dirt tank release button and pull outward to remove.



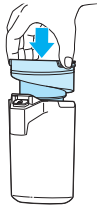
2. Remove separator from dirt tank.



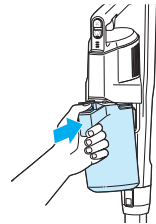
3. Tap separator on waste bin to remove debris.



4. Empty debris into waste bin.



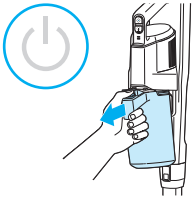
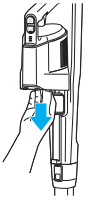
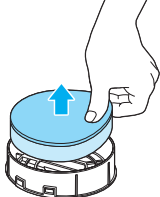
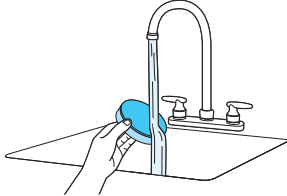
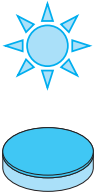
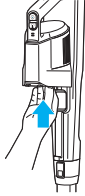
5. Install separator.



6. Install dirt tank by aligning the bottom of the tank with the notch on the hand vacuum. Press the tank towards the spine of the vacuum until it clicks into place. The tank does not need to rotate.

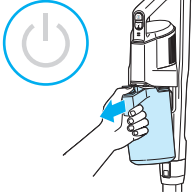
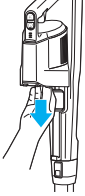
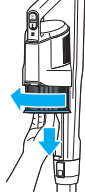
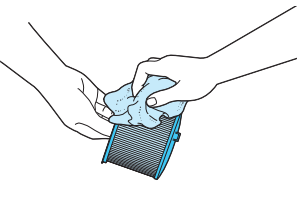
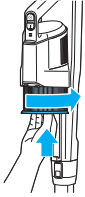
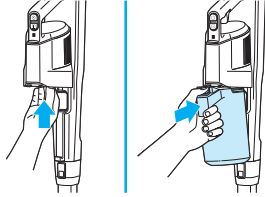
Cleaning and Replacing the Filters

Pre-Motor Filter

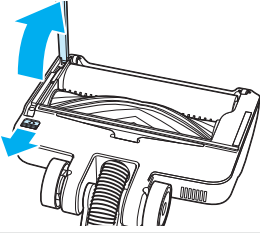
 <p>1. Power OFF. Remove dirt tank.</p>	 <p>2. Pull pre-motor filter down to remove.</p>	 <p>3. Remove pre-motor filter from filter basket.</p>
 <p>4. Rinse under warm water.</p>	 <p>5. Let air dry completely before installing. Note: A wet or damp filter will affect suction performance and damage the machine.</p>	 <p>6. Install the foam filter, foam side down, back into the filter basket. Insert filter basket into hand vacuum by aligning the clip with the groove and slide upwards unit secured in place.</p>

Post-Motor Filter

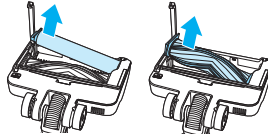
For optimal performance, replace the filter every 3 months.

 <p>1. Power OFF. Remove dirt tank.</p>	 <p>2. Remove pre-motor filter.</p>	 <p>3. Post-motor filter is located above the pre-motor filter basket inside the hand vacuum. Rotate the post-motor filter to unlock and remove.</p>
 <p>4. Wipe post-motor filter with a dry cloth to clean off any debris.</p>	 <p>5. Install filter into hand vacuum and rotate until it locks into place.</p>	 <p>6. Install pre-motor filter and dirt tank.</p>

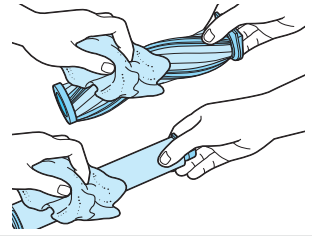
Maintaining the Brush Rolls



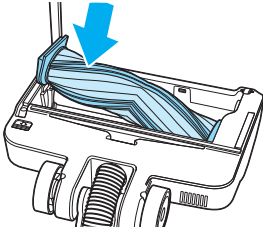
1. Power OFF. Remove foot from extension wand. Press brush roll release button.



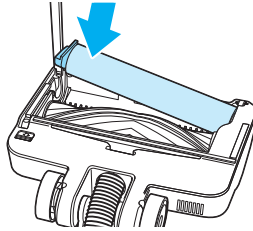
2. First, remove the smaller soft brush roll, then remove the larger standard brush roll and clear any debris.



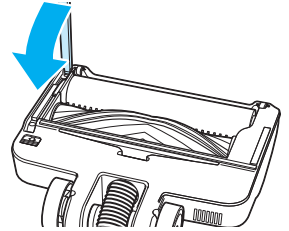
3. Wipe brush rolls and chamber with a dry cloth.



4. Install standard brush roll into foot ensuring flat end cap faces out.

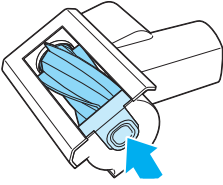
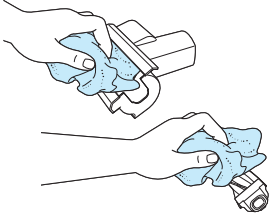
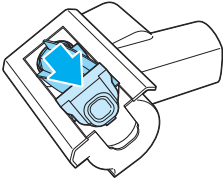


5. Install soft brush roll into foot ensuring flat end cap faces out.



6. Lower the brush roll latch until it clicks into place, securing the brush rolls.

FurFinder Upholstery Tool Brush Roll

		
<p>1. Press brush roll release button and remove.</p>	<p>2. Wipe brush roll and chamber with a dry cloth.</p>	<p>3. Install brush roll into the tool until it clicks into place.</p>

Note: Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.

Troubleshooting

🔊 Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit support.BISSELL.com.

Problem	Possible Cause	Remedies
Machine won't turn ON	Battery power is low.	Fully charge battery.
Dust discharges from the exhaust	Filter is damaged.	Replace filter.
	Filter is incorrectly installed.	Remove and reinstall filter.
	Filter is dirty.	Clean or replace filter.
Loss of suction	Filter is clogged.	Clean or replace filter.
	Dirt tank is full.	Empty tank.
The bottom LED of the mode setting lights flashes three times and the motor turns OFF	Complete air blockage.	Check for clogs in extension wand and filter.
Foot or upholstery tool lights blinking	Clogged brush roll.	Power OFF. Remove the foot/tool and check for debris or obstructions.
	Stalled brush roll.	Check cleaning surface. Use a lower mode setting to avoid small rugs/carpet from stalling brush roll.
Continued blinking Auto LED red	Dust Sensor Lens Blocked	<ol style="list-style-type: none"> 1. Remove the dirt tank from the hand vacuum. 2. Inspect the dust sensor lens inside the air duct for blockages. 3. Clean the dust sensor lens using a dry cloth. 4. Install dirt tank until it clicks into place. 5. Power on the hand vacuum and verify whether the issue has been resolved.

Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited Two-Year Warranty

For two years from the date of purchase by the original purchaser, subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.



Australia

Telephone: 1300 247 735
Website: BISSELL.com.au
Address: 789 Springvale Road,
Mulgrave, Victoria 3170
Email: consumercareau@bissell.com



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Mulgrave, Victoria 3170
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Need more support?

Head to <https://bissell.com.au/pages/contact> to troubleshoot, register your product, view your warranty, and more.



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