

Sunbeam **iced**

FRAPPE COFFEE MACHINE

User Guide

SDP2000BK



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Important instructions – retain for future use.

تأكد من تفهم احتياطات السلامة المذكورة اعلاه

請務必理解上述的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich, dass die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώστε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری بکنید کہ احتیاطهای بالا حتماً درک بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşıldığından emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

Sunbeam's Safety Precautions

FOR YOUR SUNBEAM FRAPPE COFFEE MACHINE:

- Take care when removing the jug from base, emptying the bowl/jug or cleaning the bowl/jug, as blades are extremely sharp.
 - Take care when blending hot liquids, as it can eject out of the blender jug due to sudden steaming.
 - Switch off the appliance and disconnect from supply before changing accessories or approaching parts that move in use.
 - Always place the unit on a flat, level surface.
 - Do not place in a cabinet when in use.
 - Do not operate without water in water reservoir. Fill water reservoir with filtered water. Observe the maximum filling volume.
 - Do not allow the power cord to come into contact with the hot parts of the machine.
 - Do not place hands directly under the brew spout
- as this can lead to scalding or injury.
- The temperature of accessible surfaces may be high when the appliance is operating. Even after use, the heating element surface is subject to residual heat after use.
 - Always switch off and unplug at power outlet before cleaning the coffee machine.
 - Children should not perform cleaning and user maintenance without supervision.
 - Always switch off and unplug at power outlet if there is any problem during the coffee making process.
 - Do not use an appliance for any purpose other than its intended use. Injury could occur from misuse.
 - **CAUTION:** To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and detergent.

Sunbeam is very safety conscious when designing and manufacturing consumer products, but it is essential that the product user also exercise care when using an electrical appliance. Listed below are precautions which are essential for the safe use of an electrical appliance:

- Read carefully and save all the instructions provided with an appliance.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The temperature of accessible surfaces may be high when the appliance is operating.
- Never leave an appliance unattended while in use.
- Do not use an appliance for any purpose other than its intended use.
- Do not place an appliance on or near a hot gas flame, electric element or on a heated oven.
- Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been damaged in any manner. If damage is suspected, return the appliance to the nearest Sunbeam Appointed Service Centre for examination, repair or adjustment.
- For additional protection, Sunbeam recommend the use of a residual current device (RCD) with a tripping current not exceeding 30mA in the electrical circuit supplying power to your appliances.
- Do not immerse the appliance in water or any other liquid unless recommended.
- Appliances are not intended to be operated by means of an external timer or separate remote control system.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.

If you have any concerns regarding the performance and use of your appliance, please visit www.sunbeam.com.au or contact the Sunbeam Consumer Service Line. Ensure the above safety precautions are understood.

Features of your Frappe Machine



- | | |
|--------------------|---------------------------|
| 1. Drip tray | 8. Showerhead |
| 2. Drip tray cover | 9. Reusable coffee filter |
| 3. Over ice button | 10. Brew basket |
| 4. Hot brew button | 11. On/Off button |
| 5. Blender mount | 12. Blend button |
| 6. Brew spout | 13. Pulse button |
| 7. Lid | |

Features of your Frappe Machine




- | | |
|---------------------------|-------------------------|
| 14. Blender base | 19. Coffee ground scoop |
| 15. Blender blades | 20. Tumbler |
| 16. Blender jar | 21. Tumbler lid |
| 17. Blender lid | 22. Tumbler straw |
| 18. Blender measuring cap | |

Let's get you started

Let's make Iced Coffee!

1. Start with the unit unplugged.
WARNING: To prevent injury from hot steam or potential damage to the unit do not plug the unit in until the water is in the reservoir and the tumbler is put in place.
2. Fill the tumbler to the "WATER" marking with filtered water.
3. Pour water into the reservoir.
NOTE: Do not pour above 475ml max fill line as water reservoir will overflow.
4. Using the Over Ice side of the coffee scoop, add 1-2 scoops of coffee grounds to the coffee filter. Rotate the shower head over the coffee filter and grinds. Close the lid.
NOTE: Ensure grounds do not spill into water reservoir when filling coffee filter. Removing coffee filter to fill with grounds can help prevent accidental spills into the reservoir.
5. Fill the tumbler with large ice cubes to the "ICE" marking.
6. Place the tumbler under the brew spout and plug unit in. Press the OVER ICE button – ensure the LED is illuminated.
7. While your coffee is brewing, prepare your frothed milk if you wish.
8. Wait 3-4 minutes for brewing to complete, then add your favourite coffee mix-ins.
9. Insert straw in lid, place lid on tumbler and enjoy!

Let's make Hot Coffee!

1. Start with the unit unplugged.
WARNING: To prevent injury from hot steam or potential damage to the unit do not plug the unit in until the water is in the reservoir and the tumbler is put in place.
 2. Grab desired coffee cup or mug and fill with as much water as you would like coffee.
TIP: Taller coffee mugs work best to avoid any splashing during brewing.
 3. Fill the reservoir with the desired amount of water, according to the marks on the inside of the reservoir.
NOTE: Do not pour above 475ml max fill line as water reservoir will overflow.
- 
4. Using the HOT side of the coffee scoop, measure coffee grounds that correspond to amount of water poured.
NOTE: If you prefer bolder hot coffee, you can use an extra ½ - 1 scoops of coffee grounds.
 5. Pour coffee grounds into reusable coffee filter.
NOTE: Ensure grounds do not spill into water reservoir when filling coffee filter. Removing coffee filter to fill with grounds can help prevent accidental spills into the reservoir.
 6. Rotate the shower head over the coffee filter and grinds. Close the lid.
 7. Place the mug that was used to measure water under the Brew Spout. Press HOT BREW button.
 8. Wait 3-4 minutes for brewing to complete, then add in your favourite coffee mix-ins. Enjoy!

How to use the Blender

Let's use your blender

- NOTE:** Please take caution when using the blender and do not put your hands into the jug, as the blades are sharp.
1. Start with the unit unplugged.
WARNING: To prevent injury from hot steam or potential damage to the unit do not plug the unit in until the water is in the reservoir and the tumbler is put in place.
 2. Fill the blender jar to the "WATER" marking with clean, filtered water.
 3. Lift the lid of the unit and pour the water into the reservoir.
 4. Place the reusable coffee filter into the brew basket.
 5. Using the ICED side of the coffee scoop, pour 2 scoops of grounds into the reusable coffee filter. Close the lid.
 6. Fill the blender jar with milk to the "MILK" line.
 7. Fill the blender jar with ice cubes to the "ICE" marking.
 8. Place the blender jar full of ice and milk under the brew spout and plug unit in. Press the power button. it will blink slowly in standby for brew or blend. Press the "OVER ICE" button - ensure the LED is illuminated.
 9. Wait 3-4 minutes for brewing to complete. Once dripping slows and stops take the the blender jar from underneath the spout.
 10. Pour desired syrups, flavourings and mix-ins into the blender.
 11. Place the blender lid on to the blender jar. Place the blender jar on to the blender mount. Twist handle to the left to lock into place.
 12. Press the "BLEND" button. The blender will automatically blend your frappe to the perfect consistency.
 13. When blending is complete, remove lid and pour your frappe into the reusable tumbler.
 14. Insert straw in lid, place lid on tumbler and enjoy!

How to clean your Frappe Machine

Minerals (like calcium and limestone) found in water can leave deposits in your machine and affect its performance. Decalcifying your machine is an important part of ensuring your coffee always tastes great!

We recommend decalcifying your machine once per month to keep it at peak performance. It's an easy process – See steps below.

Sunbeam Eco-friendly descaling sachets (EMA0015CL) are available for purchase from Sunbeam.

Contact details are on the back page.

1. Dissolve half the contents of a Sunbeam Descaler sachet in 450ml of warm water. Pour the solution into the water reservoir. Fold the sachet (containing the remaining descaler) up tightly and store for next use.
2. Place the reusable coffee filter into the brew basket and close the lid.
3. Place the tumbler under the spout and press the HOT BREW button to run a brew cycle.
4. When the descaling solution begins to pour through the brew spout, press the HOT BREW button again to stop the pour. Leave the descaling solution in the Frappe Machine for 1 minute. Then press the HOT BREW button to resume the pour.
5. When the brew cycle has completed, discard the contents of the tumbler. Remove the reusable coffee filter from the brew basket.

6. Rinse out the tumbler, reusable coffee filter and brew basket with clean water.
7. Place tumbler under spout.
8. Fill the water reservoir to the 475ml mark with clean water, and press the HOT BREW button to run a brew cycle.
9. When the brew cycle has completed, discard the contents of the tumbler and rinse tumbler thoroughly with clean water.
10. Repeat steps 7-9 one more time, to ensure the machine is thoroughly rinsed.

Your Frappe Machine is now clean and ready to brew delicious Iced or Hot coffee whenever you need a pick-me-up!

DISHWASHER SAFE PARTS OF YOUR FRAPPE COFFEE MACHINE

To thoroughly clean your Frappe coffee machine, you can put the following parts into the top rack of the dishwasher:

1. Reusable coffee filter
2. Brew Basket

CAUTION: THE ELECTRICAL BASE, POWER CORD AND PLUG ARE NOT DISHWASHER SAFE AND SHOULD NEVER BE IMMERSSED IN WATER OR OTHER LIQUIDS.

FAQ

My frappe didn't blend properly, what's wrong?

Sorry about this! There could be a few causes for this:

1. There might be too much ice. Only add ice to the line on the blender jar.
2. There might not be enough liquid. Ensure that water is filled to the water line before pouring into the reservoir or try adding more milk to improve consistency.
3. There might not be any sugar to help consistency while blending. We have found that syrup or sugar of some form greatly helps blending texture and consistency. Try one of our favorite recipes from our online recipe book!

My iced or hot coffee isn't strong enough for my taste – what now?

No problem – everyone's tastes are different! Add another half scoop of coffee grounds into the reusable coffee filter next time you make iced coffee. If that's still not strong enough, try a full extra scoop.

Try selecting the "OVER ICE" setting for Hot Coffee, as this pre-infuses the coffee for best extraction.

Is the tumbler dishwasher safe?

No, the tumbler, lid and straw should be hand-washed only.

Why is there no ice left in my cup after brewing iced coffee?

Try using bigger ice cubes when making your iced coffee – these will melt slower and give you ice in your drink for longer! Also be sure you have filled your tumbler all the way to the "ICE" marking.

Why are there coffee grounds in my coffee?

You may have over-filled your reusable coffee filter with coffee grounds, and they could have spilled over the top. Although this is uncommon, try using a little less grounds next time and that should solve this problem!

Can I use a different tumbler or cup for making iced coffee?

Sure thing! Just ensure you keep the same ratio of water-ground-ice to create the best tasting iced coffee!



This Sunbeam product is covered by a 12 month replacement or repair warranty, which is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia) or New Zealand Consumer Guarantees Act (if your product was purchased in New Zealand).

Upon receipt of your claim, Sunbeam will seek to resolve your difficulties or, if the product is defective, advise you on how to obtain a replacement or refund.

To assist us in managing warranty claims, we recommend you register your product as soon as practicable after purchase, on our Sunbeam website and uploading a copy of your original receipt. View the Support section of the Sunbeam website.

In order to make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested (if not already uploaded to our website).

Should your product develop any defect within 12 months of purchase because of faulty materials or workmanship, we will replace or repair it, at our discretion, free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

Our replacement or repair warranty only applies where a defect arises as a result of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction booklet), accidental damage, or normal wear and tear.

Your warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage; or
- cover damage caused by:
 - power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;

- servicing or modification of the product other than by Sunbeam or an authorised Sunbeam service centre;
- use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Sunbeam specifications; or
- exposure of the product to abnormally corrosive conditions; or

- extend beyond 3 months if the product is used in commercial, industrial, educational or rental applications.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, contact your nearest Sunbeam service centre. For a complete list of Sunbeam's service centres, visit our website or call our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Should you experience any difficulties with your product during the warranty period, please contact our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Australia

www.sunbeam.com.au
1300 881 861

New Zealand

www.sunbeam.co.nz
0800 786 232

Need help with your appliance?

Contact our customer service team or visit our website for information and tips on getting the most from your appliance.

Australia | visit www.sunbeam.com.au
phone 1300 881 861

New Zealand | visit www.sunbeam.co.nz
phone 0800 786 232

Newell Australia Pty Ltd. ABN 68 075 071 233

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Made in China to Sunbeam's specification.

Due to minor changes in design or otherwise,
the product you buy may differ slightly from the one shown here.

Approved by the appropriate electrical regulatory authorities.

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